

COLLECTIVE AGREEMENT

Between

**521650 B.C. LTD
(The Concorde)
(Hereinafter referred to as the Employer)**

And

**United Food and Commercial Workers, Local 1518
Chartered by the United Food and Commercial Workers
International Union, C.L.C.
(Hereinafter referred to as the Union)**

January 1, 2026 to December 31, 2027

Ratified by member vote: December 12, 2025



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ARTICLE 1 – Preamble

- 1.01 It is the desire of both parties to this Agreement:
- a) to maintain and improve the harmonious relations and settle conditions of employment between the Employer and the Union;
 - b) to recognize the mutual value of joint discussions and negotiations in all matters as set out in this Collective Agreement;
 - c) to encourage efficiency in operation; and
 - d) to promote the morale, well-being and security of all the employees in the bargaining unit of the Union.
- 1.02 The Employer is committed to a process of continuous quality improvement, or CQI. The process involves the Employer, and the employees, working together to promote improvements and efficiencies in operations. The Union endorses the process as meeting the objective of sub-article 1.01(c).
- 1.03 The following applies:
- Employer means 512650 B.C. Ltd., carrying on business as The Concorde.
- The Union means United Food and Commercial Workers Union, and its Local 1518.
- The parties mean the Employer, and the Union, jointly.
- Diversicare refers to Diversicare Canada Management Services Co., Inc., in its role as manager of The Concorde, pursuant to a management services contract.
- Regular employees, in this agreement, includes both full-time and part-time employees, but does not include casuals.
- A full-time employee is an employee regularly scheduled to work 35 or more hours per week, averaged over a shift rotation pattern.
- A part time employee is an employee who is regularly scheduled to work, but who works less than 35 hours per week, averaged over a shift rotation pattern.
- A casual employee is an employee who is not normally scheduled to work, even if the employee might be scheduled to work in the absence of regular employees.

ARTICLE 2 – Recognition

- 2.01 a) This agreement applies to 512650 B.C. Ltd. (hereinafter the Concorde), as the Employer.
- b) The Employer recognizes the Union as the sole collective bargaining agent for all employees, except supervisory staff and management, and those persons excluded by agreement. At this time, the excluded positions are:
- Manager
 - Administrative and Marketing Assistant
 - Head Chef
 - Personal Care Coordinator
 - Life Enrichment Coordinator
- 2.02 The Employer undertakes that it will not enter into any agreement or contract with those employees for whom the Union has bargaining rights, either individually or collectively, which will conflict with any of the provisions of this Collective Agreement.
- 2.03 For the purpose of interpretation, wherever the feminine gender is used in this Agreement, it shall be viewed to include the masculine, and vice versa; and similarly, the singular shall include the plural, and vice versa, as applicable.
- 2.04 The Employer agrees it will not have work normally and customarily performed by members of the bargaining unit performed by others if the result is a lay-off of a member or members of the bargaining unit.

ARTICLE 3 – Strikes and Lockouts

- 3.01 The Employer will not cause or direct any lockout of its employees and the Union will not cause or direct any strikes, nor will employees participate in any collective action that will interfere with the operation of the Employer. Employees will not be disciplined for refusing to cross legal picket lines.
- 3.02 The definitions of the terms "lockout" and "strike" as used in Section 3.01 above, shall be in accordance with the *Labour Relations Code*.

ARTICLE 4 – Management Rights

- 4.01 The Union recognizes and acknowledges that all management rights and prerogatives are vested exclusively with the Employer and without limiting the generality of the foregoing, it is the exclusive function of the Employer:
- a) to determine and establish standards and procedures for the services to be provided the residents of The Concorde.
 - b) to maintain order, discipline, efficiency and in connection therewith to establish and enforce reasonable rules, regulations, policies and practices from time to time to be observed by its employees; such rules will be posted on the employees' bulletin board with a copy supplied to the Union Committee. The Employer reserves the right to

amend or introduce new rules from time to time, copies of which are to be posted on the bulletin board with copies to be supplied to the Union Stewards.

- c) to hire, transfer, lay-off, recall, promote, demote, classify, assign duties, discharge, suspend, or otherwise discipline employees for just cause, provided that a claim of discriminatory transfer, promotion, demotion or classification, or a claim that an employee who has completed probation has been discharged or disciplined without just cause, may be the subject of a grievance and dealt with as hereinafter provided.
- d) to have the right to plan, direct and control the work, including the hours of work, and the shifts of work, of the employees and the operations of The Concorde.
- e) to exercise any of the rights, powers, functions or authority which the Employer had prior to the signing of this Agreement, except as those rights, powers, functions or authorities are specifically abridged or modified by this Agreement.

ARTICLE 5 – No Discrimination

5.01 The parties agree neither will discriminate with respect to employment based on membership or activity in the Union.

The parties endorse the principles outlined under the *British Columbia Humans Rights Act*, and commit that neither will discriminate in respect of any employment matter under this Collective Agreement because of any of the prohibited grounds of discrimination as set out in the *British Columbia Human Rights Act*.

Those prohibited grounds of discrimination are, as of the time this contract was entered into, race, colour, ancestry, place of origin, political beliefs, religion, marital status, family status, physical or mental disability, sex, sexual orientation, age, or because a person has been convicted of a criminal or a summary conviction offence that is unrelated to the employment or to the intended employment of the person. All of these prohibited grounds are as more appropriately defined or outlined in the Code.

Dignity and Respect in the Workplace

All employees, including those excluded from the bargaining unit, have a right to be treated with dignity and respect in the workplace. Any complaint an employee has not been so treated must be in writing. Such complaints may include disrespectful treatment by residents or family members. It may be submitted by the employee, or by the Union on behalf of the employee, provided it is signed by the employee. All complaints are submitted to both the Employer and the Union. All complaints will be investigated promptly. Where appropriate, the Employer and the Union will conduct a joint investigation. If a complaint is substantiated, appropriate action will follow.

5.02 Duty to Accommodate

The Employer, the Union, and the Employees all have a responsibility to co-operate to accommodate an employee who requires an accommodation in accordance with the Human Rights Code and the Collective Agreement.

5.03 Transitional Work Program

The Employer, the Union, and the Employees recognize the value of providing a gradual

re-adaptation to the physical demands of the workplace.

ARTICLE 6 – Union Security

- 6.01 The Employer agrees all current employees may, and all new employees must, become members and maintain membership in the Union upon completion of their probation, except as this Agreement and the *Labour Relations Code* permits exemption to any employee on religious grounds. The Employer will have new employees sign the Check-Off Authorization and Union Membership Application on their first working day following their date of hire and forward them to the Union. The Employer agrees to automatically deduct Union dues from the wages of all new employees. The Employer will deduct initiation fees from the employees after completion of probation.
- 6.02 The Employer shall deduct from the bi-weekly wages of the employees the regular Union dues, fees and/or assessments as set out by the Union to the Employer from time to time by letter.
- 6.03 Such dues, fees and/or assessments, so deducted shall be remitted to the Union by the 15th of the month following deduction. The dues, fees and/or assessments shall be accompanied by a list showing from whom the deductions were made, or why the deductions were not made. The address, telephone number and, with the agreement of the employee, the social insurance number of the employee, shall accompany the first deduction from a new employee.
- 6.04 The Employer agrees to show the total amount of Union dues, in accordance with the requirements/definitions of the *Income Tax Act*.
- 6.05 The Employer agrees to acquaint new employees with the fact that a Union agreement is in effect, and with the conditions of employment set out in the Articles dealing with Union Security Dues Check-Off.
- 6.06 The Employer will arrange a meeting within 30 days of hire. More than one new hire may attend the meeting. The Steward shall have up to twenty (20) minutes to explain to the new employee **their** rights, privileges, and responsibilities under this Agreement.
- 6.07 Except as specifically set out in this agreement, all correspondence between the parties shall pass between the Manager of The Concorde, or **their** designate, and the representative of the Union, or **their** designate. This sub-article can be amended by the agreement of the parties during the life of the agreement.
- 6.08 The Union shall save the Employer harmless from any claim that may arise either from any deductions in wages in respect to the check-off of monthly assessments of Union dues or any action taken at the request of the Union.
- 6.09 Union Representatives and Access to Premises
The Employer agrees Union representatives may enter its premises for the purpose of Union business.

In turn, the Union agrees to the following:

- a) The need of any resident will always take priority over any Union activity.
- b) Any visits will recognize The Concorde is a residence, and will occur during times that will not be disruptive to the residents.
- c) Union representatives will identify themselves to a manager, if a manager is available, or alternatively, to a receptionist, if a receptionist is available.
- d) Any Union business will be conducted in an expedient manner, having due regard to the employees' work related duties and responsibilities.

ARTICLE 7 – Union Stewards and Committee

- 7.01 No individual employee or group of employees shall undertake to represent the Union at meetings with the Employer without prior authorization of the Union. In order that this may be carried out, the Union will supply the Employer with the names of its Officers, representatives and shop stewards. Similarly, The Employer will supply the Union with a List of its supervisory or other personnel, including representatives of Diversicare, with whom the Union may be required to transact business.
- 7.02 A Bargaining Committee of not more than two (2) shall be selected by the Union to represent the Union at bargaining sessions.
- No employee shall act in the capacity referred above until after they have completed their probationary period with the Employer.
- The Employer will pay employees on the Bargaining Committee for any regular scheduled hours of work not worked because the employee was required to attend negotiating meetings with representatives of the Employer. The maximum number of hours paid each representative will be 45 hours.
- 7.03
- a) The Union will appoint 3 employees, from within the bargaining unit, as stewards. The Union will designate one steward as the chief steward.
 - b) No employee will be appointed as a steward unless the employee has completed the probationary period.
 - c) The Union acknowledges that the stewards have regular duties to perform on behalf of The Concorde and that stewards will not leave their regular duties without the consent of their supervisor. Each steward shall, with the consent of **their** supervisor, be permitted to leave **their** regular duties for a reasonable period of time to function as a steward as provided in this agreement. Such consent shall not be denied for any reason which is arbitrary, discriminatory (as defined under Article 5.01) or in bad faith. In return, The Concorde will pay stewards for any regularly scheduled hours of work missed in dealings with The Concorde.
- 7.04 The parties to this Agreement are committed to a process of Labour and Management working together with the common goals of anticipating and resolving mutual problems and improving their day-to-day working relationship.

In the event either party wishes to call a meeting of the Joint Labour/Management Committee, the meeting shall be held at a time and place fixed by mutual agreement. However, such meeting must be held not later than six (6) calendar days after the request has been given, unless otherwise agreed.

- 7.05 a) The Employer and the Union agree to establish a labour/management committee consisting of:
- i. two representatives of the bargaining unit
 - ii. up to two representatives of supervisors, or persons above the rank of supervisor, exclusive of the Manager
 - iii. the Manager
 - iv. a UFCW representative, if available, and
 - v. a representative of Diversicare Management Services, if available.

- b) The Labour/Management Committee, and its discussions, are subject to the management rights clause of this agreement.

With that condition, the Committee shall meet to discuss topics of mutual concern.

The meetings shall normally be held every second month.

The Committee shall keep minutes of its meetings, but those minutes are prepared on a without prejudice basis, and are not binding on either party. A copy of the minutes shall be posted on the Union's bulletin board. Copies will be forwarded to the Union representative, and to the Diversicare Management Services representative.

Where, as a result of discussions, the parties agree on a matter and wish that matter to be binding on the Union, and the Employer, such agreements must be reduced to writing, and approved by both the Union, and the Diversicare Management Services representative.

The issue of individuals working alone is a proper matter for discussion.

- c) Any employee of The Concorde, whether in the bargaining unit, or excluded, may refer any matter to the Committee for discussion. Such referral shall be in writing. The matter may be identified as a confidential issue, and if so identified, will be maintained in confidence. In such circumstances, the minutes will reflect only that a confidential matter was discussed.
- d) The parties will alternate, on a meeting by meeting basis, the responsibility of preparing and issuing an agenda, chairing the meeting, and preparing the minutes. Agendas will be issued at least three days in advance of the meeting. Except by mutual agreement, no matter which has not been raised as an agenda item will be discussed at a meeting.

ARTICLE 8 – Grievance Procedure

The parties agree to resolve any grievance between them in accordance with the following procedure.

8.01 A grievance shall be defined as any difference arising out of the interpretation, application, administration or alleged violation of this Collective Agreement, including any question as to whether a matter is arbitrable.

8.02 All complaints and grievances shall be taken up in the following manner:

Step 1

An employee having a question, complaint or grievance, shall first discuss the matter with her immediate supervisor. At either the employee's, or the supervisor's, request, a Steward will attend. The employee should raise the matter with the supervisor within fourteen (14) consecutive calendar days of the matter arising. The supervisor will reply as soon as practical, but regardless, within seven (7) consecutive calendar days of the meeting.

The question, complaint or grievance, and the reply, shall be verbal, and are without prejudice to either party's position.

Step 2

If the reply does not resolve the issue, the matter may be reduced to writing, and submitted to the Manager. It must be submitted within fourteen (14) consecutive calendar days following the day on which the reply was made. The Manager will arrange a meeting, and the meeting will occur within seven (7) calendar days of receipt of the grievance, except where the parties agree to a longer period of time.

The employee, the steward or chief steward, the supervisor, and the Manager will attend this meeting.

When a grievance is submitted in writing, it shall be accompanied by a written statement which clearly sets forth the nature of the grievance, the parties involved, the clause or clauses of the agreement said to be in violation, and the remedies sought. All of this information shall be set out in clear and concise terms.

The Manager will reply, in writing, as soon as practical, but regardless, within seven (7) consecutive calendar days of the meeting, except where the parties agree to a longer period of time.

Step 3

If the reply does not resolve the issue, the matter may be referred to step 3. It must be submitted within fourteen (14) consecutive calendar days following the day on which the reply was delivered. The manager will arrange a meeting, and the meeting will occur within fourteen (14) calendar days of receipt of the grievance, except where the parties agree to a longer period of time.

The employee, the steward or chief steward, the supervisor as required, the manager, a union representative, and a representative of Diversicare will attend this meeting.

The representative of Diversicare will reply, in writing, as soon as practical, but regardless, within seven (7) consecutive calendar days of the meeting, except where the parties agree

to a longer period of time.

Failing resolution, the grievance may be withdrawn, or referred to arbitration. Failing either, the grievance may be considered abandoned.

8.03 Group Grievance

Where similar facts and circumstances apply to a group of employees, a single grievance may be prepared, and submitted on behalf of the group of employees.

If the grievance is submitted at Step 2, the grievance must list the affected employees.

If a meeting is held, the Union will select an employee to attend as representative of the affected employees.

8.04 Policy Grievance

Either the Employer or the Union may file a policy grievance alleging a general violation of the agreement. Such policy grievance shall be submitted in writing, at Step 3 of the grievance procedure. Where the grievance is filed by the Employer, the necessary wording is presumed.

8.05 The Employer shall supply the necessary facilities for the grievance meetings.

8.06 Any and all time limits fixed by this Article may at any time be extended by written agreement between the Employer and the Union.

8.07 All decisions arrived at between the Employer and the representatives of the Union shall be final and binding upon the Employer, the Union, and the employee(s) concerned.

8.08 Troubleshooter

A troubleshooter would have a role as both an investigator and/or a mediator.

The Union and the Employer could, by agreement, request the assistance of a troubleshooter in investigating and/or mediating any dispute between them.

A dispute would be any matter defined as a grievance under the Collective Agreement, or any other matter which the parties agree would be a dispute for the purpose of the troubleshooting process.

Any process would be established by the troubleshooter, but it would be our intent the process would be informal. As part of this, neither party would be represented by legal counsel.

If the parties agree to a troubleshooting process, any time limits under the grievance procedure would be extended for the duration of the troubleshooting process.

The process would be without prejudice and privileged.

Any of the following individuals could be a troubleshooter for us, with the selection by agreement, and with the availability of the individual being a primary factor in the selection process:

J. Korbin M. Jackson
P. Taylor B. Cahill
J. Bischoff

An individual who had acted as a troubleshooter could not then serve as an arbitrator, unless mutually agreed.

ARTICLE 9 – Discharge Cases

- 9.01 A claim by an employee who has completed **their** probationary period that they have been unjustly suspended or discharged from **their** employment will be treated as a special grievance, commencing at Step No. 3 of the Grievance Procedure, provided the discharged person submits **their** written grievance, dated and signed, within seven (7) consecutive calendar days after the discharge occurs.
- 9.02 Such special grievances may be settled by confirming the discharge, or by reinstating the discharged person with full compensation for time lost, or by any other arrangement which is just and equitable in the opinion of the conferring parties.
- 9.03 The Employer agrees to immediately notify the Chief Steward if a member of the bargaining unit, who has completed the probationary period, is discharged from employment.

ARTICLE 10 – Arbitration

If a grievance has been properly processed through the grievance procedure, and has not been resolved, either party may refer the grievance to arbitration subject to, and in accordance with, the following procedure.

Such grievance can only be referred to arbitration within thirty-five (35) consecutive calendar days following the receipt of the reply. If the grievance is not referred to arbitration, within that time frame, it shall be considered to be abandoned.

A grievance that has not been properly processed through the grievance procedure, in a timely fashion, is not arbitrable.

Either party may refer a grievance to arbitration.

- 10.01 The parties agree all matters in dispute will be heard by a sole arbitrator. The parties agree the following individuals may act as sole arbitrators:

J. Korbin B. Greyall
C. Taylor K. Albertyne
V. Ready H. Laing
D. Munroe J. Sanderson
D. Cahill M. Jackson

In selecting an arbitrator, each party may eliminate up to 3 names from this preceding list. The parties will then agree from among the names remaining, based on which individual would be first available, having appropriate regard to the ability of the parties to properly

prepare and present their case.

In the event the parties are unable to agree on an arbitrator, the Minister of Labour of the Province of BC shall be asked to appoint an arbitrator.

The arbitrator shall meet as soon as practical with both parties to hear evidence and receive representations.

The arbitrator shall not have the authority to alter or change any of the provisions of this Agreement, or to insert any new provisions, or to give any decision contrary with the terms or provisions of this Agreement.

No person shall be appointed as arbitrator who has been involved in an attempt to negotiate or settle the grievance.

The decision of the arbitrator shall be final and binding upon the parties hereto and upon any employee or employees concerned.

Each party shall pay its own costs and expenses in connection with the Arbitration and the expenses and/or fees of the Sole Arbitrator shall be shared on a fifty/fifty (50/50) basis between the Employer and the Union.

Any and all time limits referred to under the Grievance and Arbitration Procedures herein may, at any time, be extended by written agreement between the Employer and the Union.

In determining any disciplinary action or discharge, the Arbitrator shall have the authority to:

- a) confirm the Employer's action and dismiss the grievance
- b) set aside the penalty imposed by the Employer and restore the grievor to **their** former position with or without compensation; or
- c) increase or decrease any penalty imposed by the Employer or make such other determination, as the Arbitrator in the Arbitrator's discretion may deem just and reasonable.

ARTICLE 11 – Witnesses

- 11.01 At any stage of the grievance procedure, including arbitration, the parties may have the assistance of the employee(s) concerned as witnesses and any other witnesses. All reasonable arrangements will be made to permit the conferring parties or the arbitrator(s) to have access to The Concorde to view working conditions which may be relevant to the grievance. The parties will compensate their own witnesses.

ARTICLE 12 – Supplementary Agreements

- 12.01 Supplementary Agreements, if any, shall form part of this Agreement and are subject to the grievance and arbitration procedure.

ARTICLE 13 – Probation

- 13.01 Employment is subject to a probationary period:
- a) The probationary period for all employees will be three months worked or the equivalent number of hours worked as based on the normal hours of work of a full time employee, whichever occurs last. Notwithstanding for foregoing, the probationary period will not exceed six calendar months.
 - b) The Employer, with the agreement of the Union, may extend the probationary period for a further period not to exceed three months. Following discussion with the Union, the Union will not unreasonably deny the extension.
- 13.02 During the probationary period, the probationary employee shall have no seniority standing. Employees who have completed the probationary period and have been retained by the Employer at the expiration thereof, shall be considered as regular employees and shall be credited with seniority for the said probationary period.
- 13.03 Probationary employees may be laid off or dismissed without cause in the absolute discretion of the Employer notwithstanding any other provision of this Agreement to the contrary.

ARTICLE 14 – Seniority

- 14.01
- a) The Employer will recognize an employee's seniority, as described in this Article, for the purposes set out in this Collective Agreement.
 - b) Seniority for regular employees is based on a seniority date, determined by the employee's length of service, with an appropriate adjustment for service as a casual employee.
 - c) Seniority for a casual employee is based on total hours worked.

An individual hired as a casual employee, and who subsequently becomes a regular employee, will have seniority based on date of hire as a regular employee, with an adjustment for hours worked as a casual employee. The adjustment will be determined by dividing the hours worked by 1800. Each 1800 hours worked would be equal to one (1) year of service. Lesser amounts would be prorated. This seniority would be added to the employee's seniority based on the date the employee became a regular employee, so as to give the employee a seniority date (e.g., a casual employee with 3952 hours worked as a casual, who becomes a regular employee on June 23, 2015 would have seniority date of April 11, 2013 calculated as follows: $3952/1800 = 2.2$ years (or 2 years and 73 days), gives a seniority date of April 11, 2013).

Seniority will be set out on two lists, in accordance with the practice of the parties, and those lists will be posted. Lists, once posted, will define the individual's seniority until the next list is posted.

Any complaints regarding the accuracy of a seniority list must be made within thirty (30) days of the list being posted. If such complaints are not made within that time frame, then the posted list is considered correct.

When a job posting requires the Employer to consider the seniority of two (2) or more applicants, the Employer will update the seniority of the applicants and provide the update seniority information to the Union to ensure that the appropriate applicant is selected for the position.

Where the Employer is laying off staff, it will update the seniority list and provide the updated list to the Union to ensure that employees are able to exercise their options consistent with their seniority.

14.02 Seniority is lost, and employment ends, in the following circumstances:

- a) if the employee resigns
- b) if the employee is discharged for cause, subject only to the relevant provisions of the grievance and arbitration provisions of this Collective Agreement
- c) if the employee is absent from work for three (3) consecutive scheduled shifts, without giving notice to the Employer, or without providing a reason satisfactory to the Employer
- d) if the employee fails to return to work within fourteen (14) calendar days following a lay-off, and after having been notified by registered mail to do so, unless through sickness or other just cause, acceptable to the Employer. It shall be the responsibility of the employee to keep the Employer informed of **their** current address, while on lay-off.
- e) if the employee fails to return to work as scheduled following a leave of absence.
- f) if the employee is absent for any reason, other than illness, injury, or other disability, or for pregnancy and parental leave, for twelve (12) consecutive calendar months
- g) if a casual employee has not picked up at least three (3) shifts when they have been offered shifts consistent with their availability information, unless for bona fide medical reasons.

14.03 Job Postings

The company agrees that, with the exception of temporary assignments, all job vacancies, which the Employer intends to fill, including newly created positions in the bargaining unit, will be posted.

Temporary assignments of twelve (12) or more weeks' duration, will be posted. Temporary assignments of less than twelve (12) weeks' duration may be posted, at the Employer's discretion.

14.04 Job Posting Procedure

The job posting procedure shall be as follows:

- a) All vacancies, which the Employer determines are necessary to be filled will be posted and held open exclusively within the Company for seven (7) consecutive calendar days. The Union acknowledges that following the exclusive seven (7) consecutive calendar days the Employer may elect to solicit applications from outside the workplace.

Job postings will indicate the following:

- (i) the department (if applicable)
- (ii) the classification
- (iii) the anticipated starting date
- (iv) the qualifications required
- (v) the approximate number of shifts per pay period
- (vi) the supervisor to whom the application should be directed
- (vii) the closing date of the posting
- (viii) the location of the application forms

b) No applications will be accepted after the posting has closed.

c) When selecting the candidate:

- (i) The Employer will first consider applications from regular employees working in the classification, and seniority shall be the determining factor.
- (ii) If there are no applications from regular employees, the Employer will then consider applications from casual employees working in the classification, and seniority shall be the determining factor.
- (iii) If there are no applications from either regular or casual employees working in the classification, the Employer shall consider applications from any other employee.
- (iv) Where qualifications, skills and abilities are relatively equal among employees with the basic qualification, seniority shall be the determining factor.

d) The Employer undertakes, for all employees who apply in writing for a posted vacancy within the exclusive seven (7) consecutive calendar days, and who are being considered under part (iii) of 14.04(c), that they will be interviewed.

14.05 Where a successful applicant has changed their status from part time to full time, or where the successful applicant has moved from one classification to another, then in either case their appointment to full time status, or to the new classification, is subject to a trial period. That trial period will not exceed thirty (30) shifts worked. During the trial period, either the Employer, or the employee, may request the employee return to their former position. If this occurs, the employee will be returned promptly, as will any other employee whose hours or duties have changed because of the original reassignment.

If this occurs, the Employer may consider other applications, or repost the position, as it deems appropriate.

14.06 The Union, and the Chief Steward, shall be notified of all bargaining unit appointments, hiring, lay-offs, transfers, recalls and terminations of employment of employees with seniority.

14.07 All seniority accumulated under this Agreement shall be retained and transferred with the employee if they change their status from part time to full time or vice versa.

ARTICLE 15 – Lay-Offs and Recalls

15.01 Both parties accept job security should increase with seniority. Therefore, in the event of a lay-off, including a reduction of hours in excess of 25% of the employee's regularly scheduled hours, employees shall be laid off in the reverse order of their seniority, within their classification.

The junior person in the affected classification may then displace an employee in any other classification for which the employee has the qualifications, skills and abilities, provided they are senior to the least senior employee in that classification.

This process would continue if the least senior employee in the second, or subsequent, classifications, had another classification, and the foregoing applied.

Employees shall be recalled in the order of their seniority, providing they have the skill and ability to do the work. As part of this recall, individuals who move between classifications would have the first opportunity to return to their original classification.

15.02 No new employee will be hired until those laid off have been given the opportunity of re-employment providing they have the skill and ability to do the work.

15.03 Notice of Lay-off

The Employer shall notify employees who are to be laid-off in accordance with the following:

- a) Employees who have worked three (3) months or more but less than one (1) year are entitled to written notice of at least one (1) week.
- b) Employees who have worked at least one (1) year are entitled to written notice of at least two (2) weeks.
- c) Employees who have worked three (3) years or more are entitled to written notice of at least one (1) week for each year of employment, with a maximum required notice period of eight (8) weeks.

If an employee has been given notice of lay-off, the employee shall have three (3) days from the date the notice of lay-off was delivered to them (or, in the case of delivery by registered mail, five (5) days from the date the letter was registered) in which to choose to displace another employee. If the employee chooses to do so, they must confirm the choice in writing, directed to the Employer, with a copy to the Union. The person who is then displaced will receive the balance of the original notice of lay-off.

If the employee laid off has not had the opportunity to work **their** scheduled hours after notice of lay-off, they shall be paid in lieu of work for that part of the scheduled hours during which work was not made available.

The Employer shall not be required to give notice or pay in lieu thereof in the event of an emergency or disaster such as fire, flood, act of God or epidemic or circumstances beyond the control of the Employer.

ARTICLE 16 – Leaves of Absence

16.01 Personal Leave

- a) Personal leaves of less than seven (7) consecutive calendar days may be granted by the Employer in accordance with operational requirements.
Requests for personal leaves are to be made before the schedule is posted. However, any other requests after the schedule will be subject to a manager's approval on a case by case basis, and will not be unreasonably denied.
- b) For leaves of seven (7) consecutive calendar days duration, or longer, then in accordance with operational requirements, the Employer may grant such leave of absence. Any requests will be in writing, and will set out the start date, the date in which the individual will return to work, and the reasons for the request. All personal leaves are without pay. A leave shall not be granted for the purpose of other employment. A leave shall not exceed six (6) months, except where such leave is agreed between the Employer and the Union, but in no case, will a leave exceed one year. Leaves will not be denied for any reason which is arbitrary, discriminatory (as defined under Article 5.01) or in bad faith.

16.02 Education/Union Convention Leave

The Employer may grant leave of absence without pay or loss of seniority to one (1) employee at any one time to attend Union Conventions or Educational Sessions. Leaves will not be denied for any reason which is arbitrary, discriminatory (as defined under Article 5.01) or in bad faith. Such leave must be applied for at least two (2) weeks in advance and all leave for all employees shall not exceed twenty (20) working days per year.

16.03 Jury Duty/Subpoenaed Witness Leave

When an employee is required to serve on a jury, or is subpoenaed by the Crown as a witness, the employee shall be relieved of their duties for such time as the service may require, and shall be paid the difference between **their** fee as a juror or witness, and earnings for any regularly scheduled shift(s) lost. To relieve the employee of **their** duties, the Employer may, with the agreement of the employee, reschedule the employee, provided it would be reasonable to do so, having regard for **their** obligations as a juror or witness. The employee must attend work for any regularly scheduled shift for which the employee is not actually required for jury duty, or to be present at any trial. In addition, the employee must attend work, even if replaced, if there is at least one (1) hour of the employee's shift remaining, after **their** presence is no longer required at the court facilities.

16.04 No benefits are available during a leave.

16.05 Bereavement Leave

- a) An employee shall be granted five (5) consecutive calendar days beginning with the day **employee was notified** of death, without loss of salary or wages, in the case of the death of a parent, spouse, child, brother, sister, or grandchild. The employee is paid for any regularly scheduled shifts which occur during this time period, and which are not worked because of the leave.
- b) An employee shall be granted three (3) consecutive calendar days beginning with the day **employee was notified** of death, without loss of salary or wages, in the case of the death of a mother-in-law, father-in-law, grandparent, son-in-law, daughter-in-law,

brother-in-law, sister-in-law, aunt, uncle, or any relative who has been residing in the employee's household at the time of death. The employee is paid for any regularly scheduled shifts which occur during this time period, and which are not worked because of the leave.

- c) Subject to this sub-article, an employee may request, and the Employer may agree, to interrupt the bereavement leave. Such request must be based on circumstances arising from the bereavement, such as a delayed interment.
- d) In the event of a delayed funeral or equivalent ceremony outside the specified time frames, an employee may save one of the bereavement days for up to a maximum of **twelve (12)** months past the day of death, for the purpose of attending such ceremony.

Additional unpaid leave may be granted if additional time is required for the purposes of travel.

16.06

Pregnancy/Parental Leave

Pregnancy/Parental leave shall be granted as a right in accordance with the provisions of the Employment Standards Act.

For convenient reference, the parties have set out the following summary of the relevant provisions of the Act. In all cases however, it is the specific provisions of the Act that apply.

Pregnancy Leave

1. A pregnant employee who requests leave under this section is entitled to up to seventeen (17) consecutive weeks of unpaid leave
 - a) Beginning
 - (i) No earlier than eleven (11) weeks before the expected birth date, and
 - (ii) No later than the actual birth date, and
 - b) Ending
 - (i) No earlier than six (6) weeks after the actual birth date, unless the employee requests a shorter period, and
 - (ii) No later than seventeen (17) weeks after the actual birth date.
2. An employee who requests leave under this section after the birth of a child or the termination of a pregnancy is entitled to up to six (6) consecutive weeks of unpaid leave beginning on the date of the birth or of the termination of the pregnancy.
3. An employee is entitled to up to six (6) additional consecutive weeks of unpaid leave if, for reasons related to the birth or the termination of the pregnancy, **they are** unable to return to work when **their** leave ends under subsection (1) or (2).
4. A request for leave must
 - a) Be given in writing to the Employer,

- b) If the request is made during the pregnancy, be given to the Employer at least four (4) weeks before the day the employee proposes to begin leave, and
 - c) If required by the Employer, be accompanied by a medical practitioner's certificate stating the expected or actual birth date or the date the pregnancy terminated or stating the reasons for requesting additional leave under subsection (3).
5. A request for a shorter period under subsection (1)(b)(i) must
- a) Be given in writing to the Employer at least one (1) week before the date the employee proposes to return to work, and
 - b) If required by the Employer, be accompanied by a medical practitioner's certificate stating the employee is able to resume work.

Parental Leave

1. An employee who requests parental leave under this section is entitled to:
 - a) For a birth mother who takes leave under section 1- Pregnancy Leave in relation to the birth of the child or children with respect to whom the parental leave is to be taken, up to sixty-one (61) consecutive weeks of unpaid leave beginning immediately after the end of the leave taken under section 1 – Pregnancy Leave, unless the Employer and employee agree otherwise,
 - b) For parent, other than an adopting parent, who does not take leave under section 1 – Pregnancy Leave in relation to the birth of the child or children with respect to whom the parental leave is to be taken, up to sixty-two (62) consecutive weeks of unpaid leave beginning after the child's birth and within seventy-eight (78) weeks after that event,
 - c) For an adopting parent, up to sixty-two (62) consecutive weeks of unpaid leave beginning within seventy-eight (78) weeks after the child is placed with the parent.
2. If the child has a physical, psychological or emotional condition requiring an additional period of parental care, the employee is entitled to up to an additional five (5) consecutive weeks of unpaid leave, beginning immediately after the end of the leave taken under subsection (1).
3. A request for leave must
 - a) Be given in writing to the Employer,
 - b) If the request is for leave under subsection (1)(a), (b) or (c), be given to the Employer at least four (4) weeks before the employee proposes to begin leave and,

c) If required by the Employer, be accompanied by a medical practitioner's certificate or other evidence of the employee's entitlement to leave.

4. An employee's combined entitlement to leave under section 1 – Pregnancy Leave, and this section is limited to seventy-eight (78) weeks plus any additional leave the employee is entitled to under section 3 – Pregnancy Leave, or subsection (2) of this section.

16.07 Family Responsibility Leave

Family responsibility leave shall be granted as a right in accordance with the provisions of Employment Standards Act.

For convenient reference, the parties have set out the following summary of the relevant provisions of the Act. In all cases however, it is the specific provisions of the Act that apply.

An employee is entitled to up to five (5) days of unpaid leave during each employment year to meet responsibilities related to:

- a) the care, health or education of a child in the employee's care, or
- b) the care or health of any other member of the employee's immediate family.

16.08 Employees scheduled to work on the day of any Federal election or referendum, shall be allowed at least three (3) consecutive hours off work during the hours polling stations are open.

Employees scheduled to work on the day of any Provincial election or referendum, shall be allowed at least four (4) consecutive hours off work during the hours polling stations are open.

No employee shall have their regular pay reduced simply because their normal hours of work had been reduced to grant this time off.

16.09 An employee elected or appointed to a paid full time position within the Union, shall be granted up to one (1) year off, without pay or other benefits, but without loss of seniority. At the end of the leave, the employee may request a further leave, or return to work. If no further leave is requested, and the employee does not return to work, the employee shall be considered to have resigned their employment with the Employer.

16.10 Compassionate Leave

Compassionate Care Leave (per the BC Employment Standards Act)

1. In this section, "family member" means someone who is:

- a) a member of an employee's immediate family, and
- b) any other individual who is a member of a prescribed class.

2. An employee who requests leave under this section is entitled to up to 8 weeks of unpaid leave to provide care or support to a family member if a medical practitioner or nurse practitioner issues a certificate stating that the family member has a serious

medical condition with a significant risk of death within 26 weeks, or such other period as may be prescribed, after

- a) the date the certificate is issued, or
 - b) if the leave began before the date the certificate is issued, the date the leave began.
3. The employee must give the employer a copy of the certificate as soon as practicable.
 4. An employee may begin a leave under this section no earlier than the first day of the week in which the period under subsection (2) begins.
 5. A leave under this section ends on the last day of the week in which the earlier of the following occurs:
 - a) the family member dies;
 - b) the expiration of 26 weeks or other prescribed period from the date the leave began.
 6. A leave taken under this section must be taken in units of one or more weeks.
 7. If an employee takes a leave under this section and the family member to whom subsection (2) applies does not die within the period referred to in that subsection, the employee may take a further leave after obtaining a new certificate in accordance with subsection (2), and subsections (3) to (6) apply to the further leave.

16.11

Domestic Violence Leave

Domestic Violence Leave shall be granted as a right in accordance the provisions of the Employment Standards Act. For convenient reference the parties have set out the following summary of the relevant provisions of the Act. In all cases however it is the specific provisions of the Act that apply.

The employee is entitled to up to ten (10) days of unpaid leave in each calendar year to meet the responsibilities that arise when an employee or eligible person, as defined at S. 52 of the Act, experiences domestic or sexual violence.

An eligible employee may then request up to fifteen (15) weeks of additional unpaid leave in a single unit of time, or in multiple units of time

ARTICLE 17 – Bulletin Boards

17.01

The Employer shall make available a bulletin board for the Union's exclusive use. Only material signed by a Union steward, or Union official, may be posted on this bulletin board. The Union agrees that no material which might reasonably be considered defamatory or libelous will be posted.

ARTICLE 18 – Disciplinary Actions

- 18.01 The Employer undertakes formal disciplinary action, which for the purposes of this Article is written warnings, disciplinary suspensions, or discharge for cause, will only be imposed in the manner set out in this Article.
- 18.02
- a) At any meeting at which discipline is to be imposed, the Employer shall ensure a Union steward, or Union representative is present as a witness.
 - b) To allow the Employer to accommodate this obligation, the Union undertakes a steward, or Union representative, will be reasonably available.
 - c) Nothing in part (a) prevents the Employer from investigating any matter, including questioning an employee or employees regarding any matter.
 - d) If a Union steward, or representative, was not present at any meeting at which a discipline was imposed, then except where the Union steward, or Union representative, was not reasonably available, the discipline is null and void.
- 18.03
- a) If an employee receives a written discipline, but then receives no further formal disciplinary action in the following eighteen (18) months, the written discipline will be removed from the employee's file, and will not be used in any subsequent disciplinary actions.
 - b) If an employee receives a disciplinary suspension, but then receives no further formal disciplinary action in the following twenty-four (24) months, the disciplinary suspension will be removed from the employee's file, and will not be used in any subsequent disciplinary actions.
 - c) Where an employee receives a further formal disciplinary action, during the specified time periods, then the specified time periods will be extended by either eighteen (18) or twenty-four (24) months, dependent on whether the discipline was a written discipline, or a disciplinary suspension.
 - d) Where the discipline involves resident abuse or substantiated family complaint, then the discipline remains on the employee's record and Article 18.03 (a) – (c) does not apply.
- 18.04 The Employer may suspend an employee, with pay, pending investigation, and such action is not itself a formal disciplinary action.

ARTICLE 19 – Hours of Work and Overtime

- 19.01 Nothing in this Agreement shall be construed as, or interpreted as, a guarantee of hours of work, whether per day, or week, or otherwise.
- 19.02 Subject to Article 19.01, the Employer shall, when creating job postings, be guided by the following principles, subject to operational requirements.
- a) Full shifts shall be of eight (8) hours duration, inclusive of a meal break.

- b) Shifts of lesser duration may be scheduled.
- c) Any shift of five (5) hours duration, or longer, will have a 30 minute meal break.
- d) Generally, meal breaks are unpaid, and the employee is free of any employment related duties or obligations.

However, if the Employer designates an employee to be available during their meal break, and requires them to remain on the Employer's premises, the Employer will pay them for the meal break.

Notwithstanding the payment, if the break is interrupted, then subject to operational requirements, the Employer will endeavour to extend or reschedule the interrupted portion of the meal break.

- e) For each 3-3/4 hours of a shift, the Employer shall schedule the employee to a paid 15 minute break.
- f) If an employee reports for work on any day, as required by the Employer, and starts work, the Employer shall pay the employee a minimum of four (4) hours of work at the regular wage, unless the work is suspended for a reason completely beyond the Employer's control.

If an employee reports for work on any day as required by the Employer, and the employee is fit and able to begin work, but does not commence work, at the Employer's direction, the employee will be paid for two (2) hours of work.

- g) A work schedule of two (2) weeks' duration will be posted in a conspicuous location. The work schedule will be posted at least two (2) weeks prior to its effective date. If the Employer changes the schedule, an employee will be given at least twenty-four (24) hours' notice of that change.

19.03 Split Shifts

The Employer will endeavour to eliminate, or minimize the use of, split shifts. The parties recognize however such shifts are particularly necessary during times when the building is not fully occupied.

If the building is fully occupied, (defined by the parties for the purpose of this sub article as meaning 72 units, or more, are rented) and has been for at least fifteen (15) consecutive calendar days, split shifts will be eliminated, but the Employer retains the right to re-establish split shifts if occupancies fall below full occupancy.

If such shifts are required, then the shifts will end not later than twelve (12) hours following the start of the shift.

19.04 Overtime

- a) The Employer will endeavour to minimize overtime.
- b) In turn, the Union agrees that if overtime is necessary, the members of the bargaining unit will co-operate in working such overtime.

Overtime is paid at the rate of one and one half (1-1/2) times the employee's regular wage, for all hours worked in excess of eight (8) hours, unless the employee works more than eleven (11) hours in a day, in which case the hours in excess of eleven (11) hours in a day are paid at two (2) times the employee's regular wage.

If an employee is already working, and is required to work overtime in excess of 3-3/4 hours, the Employer will provide the employee a meal, or, at the Employer's discretion, if it not practical to provide such a meal, pay the employee \$5.00 in lieu of the meal.

The parties agree a flexible work schedule may be established for certain classifications.

For an employee in a classification without a flexible work schedule, then if the employee does not work more than eight (8) hours, but still works more than forty (40) hours in a week, overtime is paid at the rate of one and one half (1-1/2) times the employee's regular wage for all hours so worked, unless the employee works more than forty-eight (48) hours in the week, in which case the hours in excess of forty-eight (48) hours in a week are paid at two (2) times the employee's regular wage.

For employees in classifications with a flexible work schedule, overtime, based on the 40 hours in a week provision, is only paid when the employee works more than 40 hours in a week, averaged over the flexible work schedule. If the overtime payment is required, it is calculated on the same basis as it would be for an employee in a classification without a flexible work schedule.

- 19.05 Employees may exchange shifts with other appropriately qualified employees, subject to the provisions of this sub-article.

All exchanges are subject to the approval of the Employer. Such approval will not be denied for any reason which is arbitrary, discriminatory (as defined under Article 5.01) or in bad faith. However, it is specifically acknowledged that the Employer can deny a request if, as the result of the request, the Employer would not have sufficient staff available to meet the Employer's needs.

Employees must use an approved form for exchanges. The completed form must be submitted to the Employer sufficiently in advance of the time of the schedule being prepared, to allow the employer to consider the request. It is understood that exchanges of entire blocks are to accommodate short-term requests and it is understood that on-going exchanges will not be permitted.

Shifts cannot be given away, and any exchange must represent a true exchange. Any exchange of shifts is considered to be in compliance with any related provision of this agreement, or of legislation, and no claim for overtime, or any other benefit, can arise because of an exchange of shifts.

- 19.06 The scheduled hours of work for an employee, the starting and quitting times each day and the time and duration of lunch period and time of rest periods will be determined by the Employer in accordance with its requirements.

19.07 Call-Back or Call-in Time

All employees called back to work after completing a shift shall be guaranteed a minimum of four (4) hours pay at the appropriate overtime rate for each such call-back or call-in,

provided that there shall be no pyramiding of overtime payments under this Article.

19.08 A shift commencing at or about midnight shall be considered the first shift of each working day. The shift shall be deemed entirely within the calendar day in which the majority of hours falls regardless of what calendar day any part of that shift was actually worked.

19.09

- a) For scheduled shifts, there shall be a minimum of twelve (12) hours off between the end of one shift, and the start of the next shift, except as may mutually be arranged between The Concorde and the employee(s).
- b) Except for scheduled shifts, there shall be at least eight (8) hours between the end of one shift, and the start of the next shift.
- c) Except where is it mutually arranged between the Employer and the employee, any failure to provide at least sixteen (16) hours rest between regularly scheduled shifts which are being changed, shall result in payment of overtime at established rates for any hours worked during the normal rest period.

ARTICLE 20 – Premiums, Training

20.01 Any employee required to work a split shift shall be paid a premium of \$5.00 per shift. A split shift arises where the Employer schedules the employee over a 12-hour period, and work is interrupted by an unpaid break or breaks, exceeding thirty (30) minutes.

20.02 Any employee required to work a full night shift shall be paid a premium of \$8.00 per shift.

Effective date of ratification (May 9, 2024), the following will apply and replace the existing language and premium above for section 20.02.

Shift Premiums:

- 1) Night Shift Premium: **\$1.20 effective date of ratification**. Weekend premium: **\$0.20 effective date of ratification. Only one premium applies at a time (the greater)**.
- 2) Weekend Premium: The employer agrees to pay a Weekend premium of fifteen cents (\$0.15) per hour worked effective December 31, 2024.

Definition of Shifts and Shift Premiums:

a) Definition of Shifts

- 1) "Night shift" is any shift which 50% or more occurs between 11:00 pm and 7:00 am.
- 2) "Weekend shift" is any shift that falls on Saturday or Sunday.

It is understood that only one premium will be utilized at a time, it is agreed that it will be the greater of the two premiums.

- 20.03 Any employee required by the Employer to take a course shall have:
- a) the fee for the course paid.
 - b) If attendance is during working hours, the time spent at the course shall be paid for at the rates and conditions provided under this Agreement as though such employee was at work;
 - c) If the course requires travel, the Employer will provide transportation to the course, or, at the Employer's discretion, reimburse the employee for reasonable expenses, or where the employee travels by private motor vehicle, pay the employee a kilometrage rate of \$.35 per kilometer.

This clause shall not apply to changes in qualifications dictated by external sources if additional education or upgrading is required as a result of inadequate job performance or discipline, this clause will not apply.

- 20.04 Education
Where education is provided by the Employer, and it is not during the hours where an employee is at work or being paid, and the Employer requires the employee attend the education, then the employee is entitled to a minimum of two (2) hours of pay or the length of the education, whichever is the greater, at straight-time wages, for all hours in attendance.

ARTICLE 21 – Vacations

- 21.01 Employees are entitled to vacation, with pay, in accordance with this Article. Casual employees will receive their vacation pay in accordance with their service on each pay deposit.
- 21.02 All vacation entitlement is based on the individual employee's anniversary date of hire.
- 21.03
- a) After twelve (12) consecutive months of employment, the employee is entitled to two (2) weeks of vacation. Vacation pay will be calculated based on 4% of the employee's total wages during the year of employment in which the vacation is earned.
 - b) After four (4) consecutive years of employment, the employee is entitled to three (3) weeks of vacation. Vacation pay will be calculated based on 6% of the employee's total wages during the year of employment in which the vacation is earned.
 - c) After eight (8) consecutive years of employment, the employee is entitled to four (4) weeks of vacation. Vacation pay will be calculated based on 8% of the employee's total wages during the year of employment in which the vacation is earned.
 - d) After thirteen (13) consecutive years of employment, the employee is entitled to five (5) weeks of vacation. Vacation pay will be calculated based on 10% of the employee's total wages during the year of employment in which the vacation is earned.
 - e) After eighteen (18) consecutive years of employment, the employee is entitled to 5.6 weeks of vacation (e.g., 28 days for employees who regularly work 75 hours biweekly).

Vacation pay will be calculated based on 11.4% of the employee's total wages during the year of employment in which the vacation is earned.

Effective January 1, 2018: After eighteen (18) consecutive years of employment, the employee is entitled to six (6) weeks of vacation at twelve percent (12%) of the employee's total wages during the year of employment in which the vacation is earned.

- f) Vacation pay shall be paid to an employee on the employee's scheduled pay day or pay days occurring during or following the vacation period such that, to the extent of the employee's vacation pay, regular earnings are maintained.

21.04 An employee must use vacation, as time off, in the twelve (12) months following the vacation being credited to them. Only if circumstances beyond the control of the Employer, and the employee, prevent this, may vacation be carried forward.

21.05 Vacation should be scheduled in blocks of one week unless the employee requests a shorter amount of time and may use up to two weeks as individual days each year. For the purposes of this article, the parties agree five (5) individual days equal one week of vacation.

Casuals are to be scheduled by seniority to relieve regular employees who are on vacation. Shifts will be offered to casuals first by block, and then by days. If no casuals can take the shifts, the remaining shifts will be offered to regular employees by seniority.

21.06 a) On the first business day following February 1, the Employer will post a vacation scheduler.

The vacation scheduler will cover the period from approximately April 1 to approximately December 31.

Employees may request vacations in writing, addressed to the Employer, but also indicated on the vacation scheduler.

On the first business day following March 1, all requests received by that time will be considered, and the Employer will assign vacation.

Where more than one employee has requested the same time off, and all requests cannot be granted, the more senior employee, within a classification as appropriate, will be granted the request.

The Employer will then post the vacation schedule by March 15.

Once posted, the vacation schedule will not be changed except by agreement between the Employer, and the individual employee.

- b) If an employee did not request vacation on the vacation schedule, or for vacations between approximately December 31, and approximately April 1, an employee may request their vacation at any time one (1) week prior to the posting of a work schedule (i.e. three (3) weeks prior to the effective date of the work schedule), and all requests will be granted in accordance with the operational requirements of the Employer. No request will be denied for any reason which is arbitrary, discriminatory (as defined

under Article 5.01) or in bad faith. It is specifically noted however, that any posted vacation takes priority over vacation requests, regardless the individual seniority of the employees.

Hours made available as a result of late vacation scheduling will be offered by seniority in accordance with the provisions of this Collective Agreement.

- 21.07 If employment terminates, the employee will be paid any vacation pay owing as part of a final pay period.
- 21.08 If an employee dies, any vacation pay owing will be paid as part of a final pay.

ARTICLE 22 – Paid Holidays

22.01 The following are the holidays under this Agreement:

| | |
|------------------------|---|
| New Year's Day | Labour Day |
| Family Day | National Day for Truth and Reconciliation |
| Good Friday | Thanksgiving Day |
| Victoria Day | Remembrance Day |
| Canada Day* | Christmas Day |
| British Columbia Day** | |

* To be observed July 1st

** First Monday in August

Employees are entitled to have a total of eleven (11) holidays in a calendar year, inclusive of statutory holidays. If other holidays are proclaimed or declared by either the Provincial or Federal governments, they will replace the Float Holiday.

22.02 Employees who have been employed for thirty (30) calendar days are entitled to a paid holiday for these days.

22.03 Qualified employees who are given a day off on a statutory holiday are paid an amount equivalent to an average day's pay.

An average day's pay is the total regular earnings divided by the number of days worked in the previous thirty (30) calendar days.

22.04 If an employee is required to work on the holiday, the employee shall be paid time and one half the employee's regular wage for all hours worked, for the first 11 hours, and 2 times the employee's regular wage for all hours worked in excess of 11 hours.

If a holiday or holidays occur during an employee's vacation, the vacation will be extended, except where the parties have mutually agreed prior to the vacation being taken, to an alternate date where the employee is scheduled within the next 28 calendar days following the holiday.

If the holiday falls on a day the employee is not scheduled to work, the Employer will provide the employee a regular working day off with pay not later than twenty-eight (28)

calendar days following the holiday, by mutual agreement.

22.05 Float Holiday – Effective date of Ratification (May 9, 2024)

- (a) A Regular employee earns seven and one half (7.5) hour float holiday for working six hundred (600) hours within a calendar year. The Float Holiday bank will reset January 1 of each calendar year.
- (b) Float holidays may be taken at any mutually agreeable time to the Employee and Employer.
- (c) Float holidays that are earned and not used within a calendar year, will need to be scheduled and taken before February 28th of each calendar year, otherwise the bank will be paid out.

ARTICLE 23 – Classifications and Wages

23.01 Classifications and wages are set out in Appendix “A” of this Agreement. Appendix “A” is hereby made a part of this Agreement.

23.02 Wages will be paid by direct deposit bi-weekly on every second Monday in accordance with Article 23.01 of this Agreement. Should the Employer change the pay day, they would do so only after giving the Union thirty (30) days’ notice of the change. Each employee shall be provided with an itemized statement of **their** wages and deductions.

23.03 If the Employer temporarily assigns an employee to perform the responsibilities of a position excluded from the bargaining unit, and the employee agrees to do so, the employee shall be paid a premium of \$5.00 per shift.

That premium is in addition to the employee’s normal rate of pay.

All provisions of the Collective Agreement continue to apply to the employee.

Any employee, so assigned, cannot discipline other members of the bargaining unit, but must report any issues which might warrant a disciplinary action to the Employer.

23.04 a) If an employee is temporarily assigned to perform the duties and assume the responsibilities of a higher rated position within the bargaining unit, the employee so assigned shall receive the greater of the wage rate, in the higher rated position, immediately above **their** current rate, or an additional 25¢ per hour, on their own rate, for all hours during which they performs the duties and assumes the responsibilities.

b) When employees are assigned temporarily to perform the duties, and assume the responsibilities, of a lower rated position in the bargaining unit, the employees shall continue to receive their regular rate of pay.

c) Part (a) applies to all assignments, including call-ins.

Part (b) applies to assignments, but does not apply to call-ins. If an employee is called in to perform the duties and assume the responsibilities of a lower rated position, and agrees to

do so, the employee is paid the wage rate of the lower rated position, with placement on the wage grid based on their wage grid placement in their normal classification.

- 23.05 If the Employer chooses to establish a new classification or classifications, and such classification or classifications would fall within the bargaining unit, the Employer will notify the Union of the new classification. A job description, together with a proposed wage rate, will be provided to the Union. Any such wage rate will be established so that it is consistent with the wage rates paid other positions within the bargaining unit.

The Union has fourteen (14) calendar days in which it may consider the proposed wage rate. If the Union makes no objection, the proposed wage rate is accepted. If the Union makes an alternate proposal, the parties will meet within ten (10) days to discuss the wage rate, as proposed, and the Union's submissions. Failing agreement, the Employer can establish the position, with the proposed wage rate, and any dispute would be resolved by arbitration. Any adjustment, as established by an arbitrator, will be retroactive to the date the matter was referred to arbitration.

ARTICLE 24 – Paid Leave

- 24.01 Employees are provided a system of paid leave. This system is provided as an alternative to paid sick leave.

- 24.02 Employees who have completed probation and are regularly scheduled twenty-two and one-half (22-1/2) hours or more per week, are paid 3% of their regularly hourly wage for this benefit.

Note: Employees as of December 31, 2014 who are regularly working less than twenty-two and one-half (22-1/2) hours per week, and were receiving paid leave as of December 31, 2014, will be grandfathered with the 3% paid leave.

- 24.03 If an employee is absent for any reason beyond the employee's control, and is not otherwise paid, these banked monies may be used, at the employee's discretion, to maintain earnings. By January 15 of each year, the employee must indicate in writing, on a form provided by the Employer, whether they wish to use these banked monies for payments of absences during that calendar year. If the employee does not give any notice, they are deemed to have chosen to be paid.

- 24.04 In addition to using the leave bank for maintaining earnings while absent, employees will be paid one half of the value of their leave bank, as of (approximately) November 15th of each year. This payment will be made during the first two weeks of December in each year.

Individual employees may waive this payment and maintain the full value of their bank, by giving the Employer written notice. Such notice must be received by November 1st of any year, or the payment for that year is automatic.

- 24.05 If employment concludes, employees will be paid the value of their paid leave bank as part of their final pay.

- 24.06 Pursuant to the Employment Standards Act (ESA), all eligible employees shall be entitled

to the minimum standards for paid illness or injury leave. All eligible employees, regardless of their employment status, including casual or temporary who have been employed for 90 days are entitled up to 5 paid sick days. For clarity, those employees eligible for and receiving paid leave as per Article 24 receive a greater benefit and are not eligible for the ESA sick days.

The Employer may ask workers to provide sufficient proof for their illness or injury leave.

Nothing in this clause precludes the union from filing a grievance for any disputes that may arise regarding the ESA.

ARTICLE 25 – Premium Based Benefit Plan, and Pension Plan

Benefit Plans

25.01 Pre-2015 Benefits Provisions

Employees, who have completed probation, shall be paid 7.5% of their regular hourly wage for each hour worked. This payment (ILOB) is in lieu of any form of Employer paid premium based benefit plans.

The employee may use this money as a payment towards some or all of the premiums of certain premium based benefit plans. Any monies not used for this purpose are paid to the employee.

Effective January 1, 2017, regular full-time and regular part-time employees who have completed probation and are regularly scheduled twenty-two and one-half (22-1/2) hours or more per week, are eligible to receive the payment in lieu of benefits. Employees may use the 8.5% payment in lieu of benefits paid by the Employer towards the cost of participation in the plans. **Effective January 1, 2027 the payment in lieu of benefits increases to 9%.** Any remaining amounts over and above the costs of the benefits plans will be paid to the employee. The following are the plan requirements:

Note: Employees as of December 31, 2014 who are regularly working less than twenty-two and one-half (22-1/2) hours per week, and were receiving ILOB as of December 31, 2014 will be grandfathered with the ILOB benefits.

| | |
|-----------------|---|
| Waiting period | 450 hours worked |
| Eligibility | regularly scheduled a minimum of 15 hours bi-weekly |
| Dependant Child | up to age 21 only |

| | |
|---|------------|
| Life Insurance | \$5,000.00 |
| Accidental Death & Dismemberment | \$5,000.00 |
| (reduce 50% at age 65 and terminates at age 70) | |

Extended Health Care:

- no deductible
- 85% co-insurance
- Covers prescription drugs
- Paramedicals 50% coverage – up to \$500 per year

(chiropractor, massage, naturopath, physiotherapy, etc.)

Dental

- 85% co-insurance
- Fillings
- Preventive care and treatment
- Examinations
- X-Rays
- Extractions
- Periodontics
- Endodontics

Effective January 1, 2016 dental coverage shall include crowns and bridges to a maximum of 75% of the BC College of Dentists fee schedule, with an annual cap of \$1,000.00 per person, per year.

25.02 The Employer and the Union will consult as to what premium based benefit plans should be provided in place.

It is understood that such plans are provided subject to the requirements of any carrier, and those requirements may include a minimum level of participation. If that level of participation is not reached, no plans will be provided by the Employer.

Notwithstanding, the Union may provide such plans.

25.03 Any plan or plans may be matters of regular discussion during the term of this Agreement, and with the agreement of the Employer, the Union, and the plan provider, may be amended from time to time.

25.04 The Union agrees the Employer's sole obligation is to pay to the employee's credit the appropriate percentage, and any other matter, including any decision by an employee as to whether to participate, or any conflict between an employee and the plan provider, are exclusively a matter between the employee, and the plan provider, and the Employer has no responsibility or liability whatsoever.

Pension Plan

25.05 The parties agree to participate in the United Food & Commercial Workers Union Pension Plan and Trust Fund in accordance with the provisions of the attached Addendum re Pension Plan. This Addendum attaches to and forms part of the Collective Agreement.

ARTICLE 26 – Joint Health and Safety Committee

26.01 The Employer and the Union agree that they mutually desire to maintain standards of safety and health in The Concorde in order to prevent injury and illness.

The parties will work co-operatively to implement a safety and health program, in accordance with the requirements of the Workers' Compensation Act and regulations.

26.02 Incidents of reported abuse of staff members by residents is a matter appropriate to be

discussed by the Health and Safety Committee.

ARTICLE 27 – Copies of the Agreement

27.01 The Employer will supply every employee with a photocopy of this Agreement. That photocopy will be provided within thirty (30) days of the signing of the Agreement. New employees will be provided such photocopy as part of the orientation process.

ARTICLE 28 – Clothing Allowance

28.01 The Employer reserves the right to establish standards of attire.

In turn, the Employer agrees to pay each employee 12¢ per hour worked. The employee can request a payout once the accrued balance reaches at least fifty dollars (\$50.00). Any outstanding funds, not requested prior to July 1st in a given year will be paid out. This payment is cumulative and shall be paid to the employee on or about July 1st, of each year. Effective January 1st, 2024 the employer will increase the amount to fifteen cents (\$0.15) per hour worked.

Effective January 1, 2016, in addition to the clothing allowance, where the Employer provides a uniform, those employees will receive an additional five cents (\$0.05) per hour worked to maintain and launder the uniform.

ARTICLE 29 – Miscellaneous

29.01 Proper accommodations shall be provided for employees to store and change their clothes, and to prepare and take their meals.

29.02 The parties may enter into a written agreement which alters or amends any provision of this agreement. Such agreement, to be effective and binding on the parties, must be signed by the Union representative, the manager of the facility, and a representative of Diversicare Management Services.

29.03 If any aspect of this agreement conflicts with legislation, the relevant provisions of the agreement shall be considered to be modified to reflect the legislation, and the balance of the agreement continues.

29.04 An employee may make a written request to review certain information contained in their personnel file. The Employer will schedule the review. The Employer will supervise the review. The employee can review the following information:

- original application form
- appraisals
- commendations
- counseling letters
- disciplinary actions

The Employer will accommodate reasonable requests for copies.

- 29.05 If the Employer conducts performance appraisals for employees, who have completed the probationary period, and the employee disagrees with the assessment, the employee may provide a written rebuttal, which will be attached to the appraisal, or the employee may grieve the appraisal.
- 29.06 The Employer will make an annual contribution of \$100.00 to the United Food and Commercial Workers Education and Training Fund. This payment will be made during the month of July in each year. The payment is solely for the purpose of training individuals in matters related to collective bargaining, and does not constitute financial support of the Union by the Employer.

ARTICLE 30 – Call-In

- 30.01 Work opportunities which arise after a schedule is posted will be filled as follows.
- 30.02 If the work opportunity is fourteen (14) days or more in the future, it will be assigned as scheduled work.
- 30.03 If the work opportunity is less than fourteen (14) days in the future, it will be offered as follows, subject to these provisions:
- (i) the Employer has no obligation to offer work to an employee if overtime would result, and
 - (ii) an employee cannot give up scheduled work, or previously offered and accepted work opportunities, in order to accept a work opportunity.
- 30.04 The opportunity will first be offered, in the following sequence of steps:
- a) first, in descending order of seniority, to employees in the same classification, and then if unfilled,
 - b) in descending order of seniority, to casual employees who are registered for that classification, and if still unfilled,
 - c) then, in descending order of seniority, to employees in other classifications, provided these employees have the necessary qualifications and abilities to perform the work.
- 30.05 If there is more than one work opportunity, all of the work opportunities would be offered. The balance would then be offered to the next most senior employee. If an opportunity exists after the least senior employee has been offered an opportunity, the opportunity will be offered at the next step.
- 30.06 If there is more than 24 hours until the start of the work opportunity, and the employee is not available by telephone, the Employer will leave a message, provided that can be done. The employee will then have one (1) hour in which to return the call. After that time, the Employer may offer the opportunity to the next employee on the list.

If there is 24 hours or less until the start of the work opportunity, the Employer has no

obligation to leave a message, and may move to the next employee on the list.

Employees may indicate in writing by January 15 of each year, on a form provided by the Employer, that they do not wish to be called for extra shifts for that year.

30.07 If an employee is entitled to be offered a work opportunity, and is not, then if the individual advises the Employer, and affirms they were available, and would have accepted the work opportunity, the employee will be adjusted as follows.

If the work opportunity has not yet been worked, it will be given to the individual employee.

If the work opportunity has been worked, the employee would be offered an opportunity to work, as an extra, on a shift of equal duration, and on the same shift, as the missed opportunity. The Employer will define a 14-day period during which the employee can choose to work.

If the employee chooses not to work, the Employer has no further obligation.

If more than one employee were not offered the opportunity, only the senior employee who affirms they were available, and would have accepted the opportunity, has a claim.

The Employer, in its sole discretion, may pay the individual the amount the employee would earn if the employee had worked the shift, and such payment is full adjustment.

ARTICLE 31 – Duration of Agreement

31.01 This Agreement is effective as of January 1, **2026** and continues until December 31, **2027**.

Either party may, during the last one hundred and twenty (120) days of this term, give notice to bargain. If notice has not been given by the 90th day prior to the expiry of the term, notice is deemed to have been given.

31.02 Bargaining will begin, except as may be otherwise agreed, within 10 days of receipt of the notice, presuming such notice was given.

RENEWED THIS 6th DAY OF MARCH, 2026

For the Union



Patrick Johnson, President

For the Employer



Melissa Gilbert (Mar 6, 2026 14:03:41 PST)

Melissa Gilbert, General Manager



Millie Christie, VP People, Verve Senior

The Concorde and UFCW 1518 Wage Grid – Schedule A

| Classification | Effective* | Increase | Start | After 1820 hours Worked | After 3640 hours Worked | After 5460 hours Worked |
|-------------------|---------------------|----------|----------------|-------------------------------|-------------------------------|-------------------------------|
| | <i>Expired Rate</i> | | <i>\$16.50</i> | <i>\$17.03</i> | <i>\$17.60</i> | <i>\$18.36</i> |
| Dietary | 1-Jan-20 | 1% | \$16.67 | \$17.20 | \$17.78 | \$18.54 |
| or Housekeeping | 1-Jul-20 | 1% | \$16.83 | \$17.37 | \$17.95 | \$18.73 |
| | 1-Jan-21 | 1% | \$17.00 | \$17.55 | \$18.13 | \$18.92 |
| | 1-Jul-21 | 1% | \$17.17 | \$17.72 | \$18.31 | \$19.11 |
| | 1-Jan-22 | 1% | \$17.34 | \$17.90 | \$18.50 | \$19.30 |
| | 1-Jul-22 | 1% | \$17.52 | \$18.08 | \$18.68 | \$19.49 |
| | <i>Expired Rate</i> | | <i>\$17.43</i> | <i>\$18.01</i> | <i>\$18.59</i> | <i>\$19.35</i> |
| Recreation | 1-Jan-20 | 1% | \$17.60 | \$18.19 | \$18.78 | \$19.54 |
| or Receptionist | 1-Jul-20 | 1% | \$17.78 | \$18.37 | \$18.96 | \$19.74 |
| or Cook II | 1-Jan-21 | 1% | \$17.96 | \$18.56 | \$19.15 | \$19.94 |
| | 1-Jul-21 | 1% | \$18.14 | \$18.74 | \$19.34 | \$20.14 |
| | 1-Jan-22 | 1% | \$18.32 | \$18.93 | \$19.54 | \$20.34 |
| | 1-Jul-22 | 1% | \$18.50 | \$19.12 | \$19.73 | \$20.54 |
| | <i>Expired Rate</i> | | <i>\$18.06</i> | <i>\$18.66</i> | <i>\$19.26</i> | <i>\$20.04</i> |
| Head Housekeeping | 1-Jan-20 | 1% | \$18.24 | \$18.85 | \$19.45 | \$20.24 |
| or Head Dietary | 1-Jul-20 | 1% | \$18.42 | \$19.04 | \$19.65 | \$20.44 |
| or Maintenance | 1-Jan-21 | 1% | \$18.61 | \$19.23 | \$19.84 | \$20.65 |
| | 1-Jul-21 | 1% | \$18.79 | \$19.42 | \$20.04 | \$20.85 |
| | 1-Jan-22 | 1% | \$18.98 | \$19.61 | \$20.24 | \$21.06 |
| | 1-Jul-22 | 1% | \$19.17 | \$19.81 | \$20.44 | \$21.27 |
| | <i>Expired Rate</i> | | <i>\$19.98</i> | <i>\$20.61</i> | <i>\$21.24</i> | <i>\$22.01</i> |
| Cook | 1-Jan-20 | 1% | \$20.18 | \$20.82 | \$21.45 | \$22.23 |
| | 1-Jul-20 | 1% | \$20.38 | \$21.02 | \$21.67 | \$22.45 |
| | 1-Jan-21 | 1% | \$20.59 | \$21.23 | \$21.88 | \$22.68 |

| | | | | | | |
|---------------------|---------------------|----|----------------|----------------|----------------|----------------|
| | 1-Jul-21 | 1% | \$20.79 | \$21.45 | \$22.10 | \$22.90 |
| | 1-Jan-22 | 1% | \$21.00 | \$21.66 | \$22.32 | \$23.13 |
| | 1-Jul-22 | 1% | \$21.21 | \$21.88 | \$22.55 | \$23.36 |
| | <i>Expired Rate</i> | | <i>\$18.69</i> | <i>\$19.28</i> | <i>\$19.84</i> | <i>\$20.61</i> |
| Office Co-ordinator | 1-Jan-20 | 1% | \$18.88 | \$19.47 | \$20.04 | \$20.82 |
| | 1-Jul-20 | 1% | \$19.07 | \$19.67 | \$20.24 | \$21.02 |
| | 1-Jan-21 | 1% | \$19.26 | \$19.86 | \$20.44 | \$21.23 |
| | 1-Jul-21 | 1% | \$19.45 | \$20.06 | \$20.65 | \$21.45 |
| | 1-Jan-22 | 1% | \$19.64 | \$20.26 | \$20.85 | \$21.66 |
| | 1-Jul-22 | 1% | \$19.84 | \$20.47 | \$21.06 | \$21.88 |

| Classification | Effective* | Increase | Start | After | After | After |
|----------------|---------------------|----------|----------------|-------------------------|----------------------|----------------------|
| | | | | 1820 hours Worked | 3640 hours Worked | 5460 hours Worked |
| | <i>Expired Rate</i> | | <i>\$20.61</i> | <i>\$21.26</i> | <i>\$21.88</i> | <i>\$22.66</i> |
| Resident Care | 1-Jan-20 | 1% | \$20.82 | \$21.47 | \$22.10 | \$22.89 |
| Attendant | 1-Jul-20 | 1% | \$21.02 | \$21.69 | \$22.32 | \$23.12 |
| | 1-Jan-21 | 1% | \$21.23 | \$21.90 | \$22.54 | \$23.35 |
| | 1-Jul-21 | 1% | \$21.45 | \$22.12 | \$22.77 | \$23.58 |
| | 1-Jan-22 | 1% | \$21.66 | \$22.34 | \$23.00 | \$23.82 |
| | 1-Jul-22 | 1% | \$21.88 | \$22.57 | \$23.23 | \$24.05 |

A premium of fifty cents (\$0.50) per hour will be paid to employees for any hours during which they are assigned to orientate and train a new employee.

The start rate for any new employee is adjusted for the orientation period and is fifty cents (\$0.50) per hour less than the start rate set out above.

SIGNING PAGE FOR LETTERS OF AGREEMENT AND ADDENDUM RE PENSION PLAN

| | |
|---|---------|
| Letter of Agreement re Scheduling of Resident Care Attendants | Page 37 |
| Letter of Agreement re Companions | Page 39 |
| Addendum re Pension Plan | Page 40 |
| Addendum re Premium Based Benefits | Page 42 |
| Letter re Cooks is agreed to be added to the agreement | Page 45 |
| Lump Sum Payments | Page 46 |
| Acknowledgement of the Traditional Territory | Page 47 |

RENEWED THIS 6th DAY OF MARCH, 2026

For the Union



Patrick Johnson, President

For the Employer



Melissa Gilbert, General Manager



Millie Christie, VP People, Verve Senior Living

LETTER OF AGREEMENT SCHEDULING OF RESIDENT CARE ATTENDANTS

**Between: UNITED FOOD AND COMMERCIAL UNION, LOCAL 1518
(hereafter referred to as the Union)**

**And: 512650 B.C. LTD. dba The Concorde
(hereafter referred to as the Employer)**

Re: SCHEDULING OF RESIDENT CARE ATTENDANTS

WHEREAS the Employer and the Union agreed in the recent negotiations to schedule employees by seniority within the classification of Resident Care Attendant, and

WHEREAS this has resulted in some employees being scheduled to work on three shifts (days, afternoons, and evenings) in a work week (being 7:00 a.m. on a Monday to 7:00 a.m. of the following Monday), and

WHEREAS some employees find this a demanding and difficult schedule,

Therefore:

1. Resident Care Attendants will continue to be scheduled to all three shifts, as that is required to ensure employees in the classification are scheduled by seniority.
2. Resident Care Attendants may give the Employer written notice they do not wish to be scheduled to all three shifts in a work week. Once the Employer has received the notice, the Employer will not schedule the employee to more than two of the three shifts. The employee can indicate the two shifts to which they wish to be scheduled. Requests will be considered by seniority, and less senior employees may not receive their choice. Changes will be effective with the next schedule to be posted.

As additional hours become available they shall be offered by seniority in accordance with the provisions of this Collective Agreement.

3. This letter, once signed, will be posted in the workplace. Current Resident Care Attendants will have fifteen (15) days in which to give such notice.

Successful applicants for the position of Resident Care Attendants can give notice at the time they are advised of their appointment.

The employee must give a copy of the notice to the Union at the time it is given to the Employer.

4. In April and October of each year, Resident Care Attendant may give written notice they do not wish to be scheduled to all three shifts in a work week, or, for those employees who had previously given such notice, that they are now willing to be scheduled to all three shifts in a work week. Changes are effective with the next schedule to be posted.

5. Employees who have not given notice, whether in the fifteen days following the signing of this agreement or at the time they are advised of their appointment, may be scheduled to three shifts in a work week.
6. It is recognized that an employee who is willing to work three shifts may have more work opportunities than an employee who has given notice, even if the first employee has less seniority than the second employee. This will not be considered a violation of the collective agreement.
7. Following ratification, the parties agree to meet and review the provisions of this letter with the Resident Care Attendants.
8. This letter may be modified or amended by agreement between the parties during the life of the Collective Agreement.

LETTER OF AGREEMENT COMPANIONS

Between: UNITED FOOD AND COMMERCIAL UNION, LOCAL 1518
(hereafter referred to as the Union)

And: 512650 B.C. LTD. dba The Concorde
(hereafter referred to as the Employer)

Re: Companions

The parties recognize that residents from time to time may wish to purchase the services of a companion. The amount of time and whom they wish to hire, the parties recognize is the choice of the resident. If a resident so wishes to purchase these services, the following would apply:

Residents who wish to hire staff as companions may do so through the Employer.

Staff are free to decline such arrangements.

The provisions that apply to staff under the Collective Agreement would not apply to companion services or hours.

Staff working as companions for residents would be paid **\$17.85** per hour.

Unless the staff member is specifically requested by the resident, then those staff already scheduled to work 75 hours bi-weekly (or 7.5 hours on the day being requested), would not normally be offered companion hours that would put them over the 7.5 hours in a day or 75 hours bi-weekly.

The parties acknowledge that there is no guarantee of companion hours and the resident may cancel at any time.

As a note, employees would not be responsible for any costs incurred by the resident (e.g. taxi fare).

ADDENDUM RE PENSION PLAN

**Between: UNITED FOOD AND COMMERCIAL UNION, LOCAL 1518
(hereafter referred to as the Union)**

**And: 512650 B.C. LTD. dba The Concorde
(hereafter referred to as the Employer)**

In order to implement Section 25.05 of the Collective Agreement between the Union and the Employer it is agreed as follows:

- I. Effective September 1, 2001, the Employer will participate in the United Food and Commercial Workers Union Pension Plan and Trust Fund (hereafter referred to as the Plan/or Trust, as applicable) on the following terms and conditions:
 - i) Participation in the Plan and Trust will be through the Local 1518 Division of the Plan and Trust.
 - ii) As a participating Employer in the Plan and Trust, the Employer will provide to the Plan and Trust, on a timely basis, all information required pursuant to the Income Tax Act, and the British Columbia Pension Benefits Standard Act, which the Administrator may reasonably require in order to properly record and process contributions and benefits. The information may be provided by the Employer in the form normally maintained by the Employer. The Employer will further provide the information set out in part III of this letter.
 - iii) Under the Plan and Trust the Retirement Committee of the Local 1518 Division will be responsible for determining the benefits provided to employees of the Employer, the conditions of eligibility of such benefits and other terms and conditions as they deem necessary to include. It is understood that the Committee shall also have the power to amend or modify the terms and conditions of the plan and the eligibility rules, but shall have no power to amend or modify any provision of this Letter of Understanding, or any provision of the Collective Agreement between the parties.
- II. Commencing with the later of September 1, 2001, or the first day of employment of each Participating Employee and for the duration of the Collective Agreement between the Union and the Employer, and any renewal or extensions thereof, or until otherwise changed that the following contributions shall be made to the Plan and Trust:

Earnings shall mean the total compensation paid to a participating Employee and recorded as earnings (excluding taxable benefits) on the T-4 (or similar tax reporting form should this designation by Revenue Canada be changed in the future) provided to the participating Employee each year.

Participating Employee shall mean each employee as of September 1, 2001 who is subject to the Collective Agreement and each future employee who becomes subject to the Collective Agreement from the date they are first employed.

- a) By the Employer B the percentage set forth below of the Earnings of each Participating Employee. The percentage applicable shall be as follows:

| <u>Date</u> | <u>Percentage</u> |
|---|-------------------|
| Effective pay period following July 1, 2014 | 4% |
| b) By the Employees - | Nil |

III. Employer contributions along with a list of the Employees in respect of which the contributions have been made shall be forwarded by the Employer to the Trust Company or other financial institution designated by the Trustees of the Plan to receive these and shall do so not later than 21 days after the close of each of the Employer's four (4) or five (5) week accounting periods. These listing shall be prepared in alphabetical order and shall show for each Participating Employee:

- 1) Their Earnings;
- 2) The Employer contribution made in respect of the Participating Employee;
- 3) The date they became an Employee if they first became a Participating Employee in the Employer's four (4) or five (5) week accounting period;
- 4) The date they ceased to be an Employee and the reason for cessation if they are no longer a Participating Employee at the end of the Employer's four (4) or five (5) week accounting period;
- 5) Such other data as the Trustees indicate they require for the administration and operation of the Plan, subject to part I (ii).

IV. General

- i) It is agreed and understood that the Plan and Trust shall not require the Employer to guarantee the benefits or assure its solvency.
- ii) The plan and Trust is and will continue to be registered under the Income Tax Act and the B.C. Pension Benefits Standard Act.

ADDENDUM RE PREMIUM BASED BENEFITS

**Between: UNITED FOOD AND COMMERCIAL UNION, LOCAL 1518
(hereafter referred to as the Union)**

**And: 512650 B.C. LTD. dba The Concorde
(hereafter referred to as the Employer)**

Premium Based Benefits – Summary

All of these benefits are subject to the requirements of the Insurance Carrier in respect of eligibility or enrollment. A booklet will be provided at the time of enrolment, which will set out the full details of the coverage. This is a summary only. Any dispute as to coverage will ultimately be a matter between the employee and the Carrier.

Eligibility

Pre-2015 Benefits Provisions

Every employee who has completed 450 hours worked and who holds a regularly scheduled position of at least fifteen (15) hours per bi-weekly pay period, is eligible to enroll in the benefit program. Casual employees do not hold regular positions and are not eligible to participate. Eligibility and coverage may be affected by age.

Effective January 1, 2015

Effective January 1, 2015, regular full-time and regular part-time employees who have completed probation and are regularly scheduled twenty-two and one-half (22-1/2) hours or more per week, are eligible to enroll in the benefits described. Eligibility and coverage may be affected by age.

Note: Employees as of December 31, 2014 who are regularly working less than twenty-two and one-half (22-1/2) hours per week and were receiving paid leave as of December 31, 2014, will be grandfathered with the pre-2015 benefits provisions.

Enrolment

Employees who qualify must enrol in the benefits within thirty (30) days of becoming eligible for coverage to begin.

Employees who have equivalent coverage through a spouse or otherwise, may enrol later without penalty if that coverage is lost, but must do so within thirty (30) days of losing that coverage.

Employees may enrol in some or all of the benefits, and can select single or family coverage. If family coverage is selected, this includes spouses (including a common law spouse, same-sex spouse, and a spouse through a civil or religious marriage ceremony), and dependents. All dependents must be listed on the enrolment form at the time of enrolment in order for them to be covered for benefits. Any subsequent changes in dependents must also be provided.

A dependent child must be a resident of Canada, must be your or your spouse's child (which includes adopted children), and be under the age of twenty-one, unless became handicapped before reaching the age of twenty-one. If a dependent child marries or enters into any other formal union recognized by law, the child is no longer eligible for coverage.

A failure by an employee to enroll in a benefit for any other reason when eligible will result in the

Carrier requiring proof of insurability, applying certain restrictions, or even denying coverage.

Premiums and Benefit Credit

Employees who have completed probation are paid an amount of 7.5% in lieu of benefits. Employees who are eligible to enroll in benefits will have this amount placed in a benefit bank and applied towards the costs of participation in the benefit plans selected. Any remaining amounts over and above the costs of the plans will be paid to the employee. If the benefit credit does not pay for all the costs of the benefits selected, the remaining costs will be deducted from the employee's pay or any monies owing.

Benefits

Life Insurance

| | | |
|-----------------------------------|---|---------|
| Life Insurance | - | \$5,000 |
| Accidental Death or Dismemberment | - | \$5,000 |

(Coverage ends if employment ends, or the employee is 70 years of age or more. Coverage is reduced if the employee is 65 years of age, or older, but less than 70 years of age. Coverage may also end in accordance with this document, or the conditions of the carrier, as set out in their benefit booklet.)

Extended Health Care

An Extended Health Care option, with these benefits:

A drug benefit, subject to the following:

- A \$12.00 dispensing fee cap, meaning if the pharmacy charges more than \$12.00 for the dispensing fee, the employee will be responsible for that additional payment.
- A drug card with an 85/15 co-insurance, meaning the card will pay 85% of the cost of the drugs (and the first \$12.00 of the dispensing fee) and the employee will be required to pay the remaining 15% of the cost, together with the amount of the dispensing fee in excess of \$12.00.
- Reimbursement for drugs which by law must be prescribed.
- Generic substitution.

Paramedical coverage, which includes chiropractic or podiatric care, subject to a 50% co-insurance, and a maximum benefit of \$500.00 per calendar year for all paramedical benefits.

A vision care and hearing aid benefit, with a reimbursement of \$100 per 24 months for eye glasses, and a reimbursement of \$500 lifetime for hearing aids.

Dental Care

A Dental Care option, with these benefits:

- dental checkups, on a 9 month basis
- fillings

- certain x-rays
- endodontics and periodontics treatment
- 85% / 15% co-insurance

- Effective January 1, 2016 dental coverage shall include crowns and bridges to a maximum of 75% of the BC College of Dentists fee schedule, with an annual cap of \$1,000.00 per person, per year.

Eligibility and coverage end if employment ends, or the employee is 70 years of age or more.

For either the Extended Health Care Plan, or the Dental Plan, provided the employee was enrolled in the benefit at the time of death, there is a 24 month survivor benefit provision. That means the surviving spouse and/or dependants would have access to these benefits, without paying any premium, for 24 months following the death of the employee.

Absence and the Implications for Premium Based Benefits

If absent due to a personal illness or injury, then provided the employee has enrolled in the benefits at the time the leave began, participation in the benefits will continue provided the employee pays the entire premium. However, where the validity of the continued absence has come into question, or where the appropriate payment arrangements have not been made or the leave has expired and the employee has not returned to work, and in any case, the employee has been absent for two years, participation is cancelled.

In such cases of absence from work, payment should be made by postdated cheques.

If employment ends, and there is payment owed for the premium based benefit coverage provided, those costs will be offset against any wages or vacation pay owing to the employee.

LETTER OF AGREEMENT COOKS

**Between: UNITED FOOD AND COMMERCIAL UNION, LOCAL 1518
(hereafter referred to as the Union)**

**And: 512650 B.C. LTD. dba The Concorde
(hereafter referred to as the Employer)**

Re: COOKS TO BE ADDED TO THE AGREEMENT

The parties agree that there is a need by the home to schedule the 7-day Cook Positions at the Concorde outside the regular scheduling provisions indicated in article 19.02 (a). As such, the 7-day Cook positions will continue to be scheduled for 9 hours at straight time inclusive of a 30 minute unpaid meal break. This will be scheduled in addition to other hours up until 40 hours, in which hours that exceed 40 hours per week will be deemed overtime as per the Collective Agreement.

The provisions of articles 19.04 – Overtime and 22 – Paid Holidays will apply as per the Collective Agreement.

Should there be a vacancy in such position, the position will be posted with the above hours noted in the job posting in addition to the requirements in article 14.04. Any applicant applying to the job posting will be considered to be in agreement with the hours required of the position as advertised.

LETTER OF AGREEMENT LUMP SUM PAYMENT

**Between: UNITED FOOD AND COMMERCIAL UNION, LOCAL 1518
(hereafter referred to as the Union)**

**And: 512650 B.C. LTD. dba The Concorde
(hereafter referred to as the Employer)**

Re: LUMP SUM PAYMENTS

- 1. Should wage levelling end, is not longer funded or the employer decides not to participate in the year 2026, a 3.25% wage increase will apply to the expired wage rates. No retroactive payments will be made. If anything other than the above occurs, the parties will meet to discuss further. The Care Aides will receive an additional 0.5% at the same time the wage increase applies.**
- 2. Should wage levelling end in the year 2027, is no longer funded or the employer decides to not participate, a total of 6.5% increase will apply to the expired wage rates. No retroactive payments will be made. If anything other than the above occurs, the parties will meet to discuss further. The Care Aides will receive an additional 1.00% at the same time the wage increase applies.**
- 3. The expired rate refers to the expired collective agreement of 2022 wage rates plus an additional 8% as per the LOA “Lump Sum Payments” in the previous collective agreement.**
- 4. Employees hired on or before November 12, 2025 and who are still active at the time of payment and have worked within the last 12 months period, shall receive the following one-time lump sum amount:**

**1644+ hours = \$325
1248+ hours = \$200
416+ hours = \$125**

All lump sum payments will be made on a separate check and within 60 days of ratification. For clarification, the above shall be for the period of November 12, 2024 through to November 12, 2025 and based on all hours paid.

LETTER OF AGREEMENT ACKNOWLEDGEMENT OF TRADITIONAL TERRITORY

**Between: UNITED FOOD AND COMMERCIAL UNION, LOCAL 1518
(hereafter referred to as the Union)**

**And: 512650 B.C. LTD. dba The Concorde
(hereafter referred to as the Employer)**

Re: ACKNOWLEDGEMENT OF TRADITIONAL TERRITORY

The Employer and the union acknowledge that The Concorde is situated on Indigenous land that has been inhabited by Indigenous peoples from the beginning. This workplace stands on Ancestral Traditional Territories of the Syilx / Okanagan peoples. As settlers, recognition is given to the generations of people who have taken care of this land for thousands of years and who have stewarded this land.

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