

COLLECTIVE AGREEMENT

BETWEEN

NORTHMOUNT PHARMACY LTD.

AND

UNITED FOOD AND COMMERCIAL WORKERS, LOCAL 1518

DURATION OF AGREEMENT:

January 1, 2025 – December 31, 2026

Accepted by Membership Vote June 6, 2025



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MEMORANDUM OF AGREEMENT made this 27th day of May 2025.

BY AND BETWEEN: **NORTHMOUNT PHARMACY LTD.**, a body corporate carrying on business in the Province of British Columbia

(hereinafter referred to as the "EMPLOYER")

AND: **UNITED FOOD AND COMMERCIAL WORKERS UNION, LOCAL 1518**, chartered by the United Food and Commercial Workers International Union, C.L.C.

(hereinafter referred to as the "UNION")

WHEREAS: The Employer and the Union desire to establish and maintain conditions which will promote a harmonious relationship between the Employer and the employees covered by the terms of this Agreement and desire to provide methods of fair and amicable adjustment of disputes which may arise between them, the Employer and the Union agree to abide by the terms set out in this Agreement. The Union further agrees that it will at all times instruct its members to act in accordance with the terms contained in this Agreement. The Employer agrees, in the exercise of the functions of Management, that the provisions of this Agreement will be carried out;

NOW THEREFORE: The Employer and the Union mutually agree as follows:

Section 1 - BARGAINING AGENCY

The Employer recognizes the Union as the sole and exclusive bargaining agency for all employees employed by the Employer at 165 15th Street East, North Vancouver, BC V7L 2P7 with respect to rates of pay, wages, hours and all other conditions of employment set out in this Agreement, except and excluding the Store Administrator who does not perform any bargaining unit work.

Section 2 - UNION SHOP

- (a) With respect to employees other than pharmacists, the Employer agrees to retain in his employ, within the bargaining unit as outlined in Section 1 of this Agreement, only members of the Union in good standing. The Employer shall be free to hire new employees who are not members of the Union, provided said non-members, whether part- or full-time employees, shall be eligible for membership in the Union and shall make application within ten (10) days after employment and become members within thirty (30) days. Store Administrators will present membership cards to new employees for signature.
- (b) With respect to pharmacists, it shall be optional for the pharmacist to become a member of the Union. Once having chosen to become a member of the Union, such pharmacist shall be required to remain a member of the Union as a condition of employment. In the event the pharmacist declines to become a member of the Union he shall:
 - (i) pay regular dues through checkoff as if he were a member of the Union;

- (ii) be entitled to all benefits of this Collective Agreement as if he were a member of the Union;
- (iii) not be subject to discipline or discharge by reason either of his becoming a member of the Union or failure to become a member of the Union.

The Employer agrees to provide each new employee at the time of employment with a form letter outlining to the employee his or her responsibility in regard to Union membership and outlining the provisions of Section 6(d) of this Agreement, and to provide the Union in writing with the name and address of each employee to whom they have presented the form letter, along with the employee's date of hire. The Union shall bear the expense of printing the letter, the contents of the letter to be such that it is acceptable to the Employer. The Employer further agrees to provide the Union once a month with a list containing the names of all employees who have terminated their employment during the previous month.

Section 3 - DEDUCTION OF UNION DUES

The Employer agrees to deduct from the wages of each employee, upon proper authorization from the employee affected, such initiation fees, union dues, fines and assessments as are authorized by regular and proper vote of the membership of the Union. The Employer further agrees to automatically deduct union dues from the wages of all new employees. The employee shall, within thirty (30) days after commencement of employment, provide the Employer with a signed authorization for such deductions. Monies deducted during any month shall be forwarded by the Employer to the Secretary-Treasurer of the Union not later than the tenth (10th) day of the following month, accompanied by a written statement of the names of the employees for whom the deductions were made, the Social Insurance Number of each employee and the amount of each deduction. Dues checkoffs are to be submitted on a monthly basis showing amount deducted each pay period, for what purpose and the total amount deducted during the month. The Employer agrees to include dues deducted during the year on an employee's T4 slip.

Section 4 - JURISDICTION

All work in the handling and selling of merchandise in the store of the Employer shall be performed only by employees of the Employer who are in the bargaining unit.

Section 5 - BASIC WORK WEEK - OVERTIME - STATUTORY HOLIDAYS

The Employer reserves the right to schedule hours of store operation, employee hours of work, rest periods, meal periods and overtime work, subject to the following provisions:

(a) Basic Workweek

The basic work week for full time employees shall be forty (40) hours, consisting of five (5) eight (8) hour days.

Commencing with their fifth (5th) week of employment, full time employees shall receive forty (40) hours pay at straight time rates and shall work four (4) days, thirty-two (32) hours in a week in which one (1) statutory holiday occurs; three (3) days, twenty-four (24) hours in a week in which two (2) statutory holidays occur.

“Sunday shall be considered as the first day of the week for the purposes of the Collective Agreement.”

(b) Statutory Holidays

The following days shall be considered statutory holidays: New Year's Day, Family Day, Good Friday, Victoria Day, Canada Day, B.C. Day, Labour Day, **National Day for Truth and Reconciliation**, Thanksgiving Day, Remembrance Day, Christmas Day, Boxing Day and all other public holidays proclaimed by the Dominion, Provincial or Municipal Governments. In the case of a statutory holiday proclaimed by a Municipality only those stores of the Employer in that Municipality shall be affected by the requirements of this section.

All work performed on a statutory holiday shall be paid for at the rate of time and one half (1½) the employee's rate of pay and, where so entitled, the employee shall also receive pay for the statutory holiday.

An employee who works on a statutory holiday shall have the option of another day off in lieu of the statutory holiday, provided that suitable relief staff is available. This means that an employee who works on a statutory holiday shall not be required to work more than thirty-two (32) hours in that week.

(c) Statutory Holidays for Part Time Employees

Commencing with their fifth (5th) week of employment, employees shall receive the following statutory holiday pay:

Average hours worked per week in four (4) weeks preceding week in which holiday occurs:

| | | |
|---|---|--------------------------------------|
| Sixteen (16) to twenty (20) hours | - | Four (4) hours pay for each holiday |
| Twenty (20) but less than thirty-two (32) | - | Six (6) hours pay for each holiday |
| Thirty-two (32) hours or more | - | Eight (8) hours pay for each holiday |

For purposes of determining statutory holiday pay entitlement for full time employees, all paid time off and hours absent due to sickness or accident shall be counted as hours worked if the full time employee would have been scheduled to work such hours they were absent. Time worked in excess of thirty-two (32) hours of actual work by part time employees during a week in which a statutory holiday or statutory holidays occur shall be paid at the rate of time and one half (1-1/2).

(d) Bonus Days

Subject to subparagraphs (1), (2) and (3) below, all employees shall receive a day off with pay for each six hundred and forty (640) hours of work. Hours to include: hours of work, statutory holidays, bonus days, sick pay, and jury and witness pay.

Bonus day to be scheduled on a mutually agreed upon date within one (1) month of date earned and to be combined with regular day off.

- (1) Employees hired after Sunday After Ratification (SAR, July 24, 2011) shall not be eligible for bonus days.
- (2) Current employees may, within one (1) month of SAR elect either to maintain their bonus day entitlement or receive a payout in lieu of bonus days as follows:

- (i) employees regularly working thirty-two (32) hours or more per week, regular current rate times eight (8) hours times three (3);
- (ii) employees regularly working less than thirty-two (32) hours per week, regular current rate times eight (8) hours times two (2).

(3) Employees who elect the payout shall no longer be entitled to accrue bonus days.

(e) Posting of Schedules

The Employer shall post the weekly work schedule for all employees not later than Monday 6:00 p.m. and twenty-two (22) days in advance. An employee's schedule may be changed without notice in the event of absence of other staff due to sickness or accident or in the event of emergencies. In all other cases, at least twenty-four (24) hours' notice of any change must be given or four (4) additional hours' pay given in lieu of notice. All requests for time off for special personal events to be made to Management for their approval prior to the posting of the schedule, and will be granted wherever possible.

It is understood that this clause does not apply to casual employees.

There shall be a daily starting time for each employee. Daily hours of work for full time employees shall be consecutive, with the exception of meal periods.

(f) Crisis Days/Family Responsibility Leave

As per Section 52 of the *Employment Standards Act* an employee is entitled to up to five (5) days of unpaid leave each employment year to meet responsibilities related to:

- (1) the care, health or education of a child in the employee's care; or
- (2) the care or health of any other member of the employee's immediate family.

Employees may, at their discretion, fund these unpaid days from their banked accumulated sick hours.

(g) Interval Between Shifts

There shall be an interval of not less than ten (10) hours between shifts for all employees. An employee who is not allowed a ten (10) hour interval between shifts shall be paid at the rate of time and one half (1½) for time worked prior to the expiry of the ten (10) hour interval.

(h) Night and Weekend Work Rotation

There shall be fair rotation of night work and weekend work when the store is open for business insofar as this is practical for store operation. It is understood that students shall be excluded from this provision as well as employees who are specifically working on a night crew.

(i) Consecutive Days Off

The Employer shall endeavour to schedule two (2) consecutive days off every second (2nd) week for employees who work twenty-four (24) hours or more per week on average. For full-time employees the Employer shall endeavour to schedule two (2) consecutive days off each week wherever practical, based upon store operations and available relief staff. The period

from December 1st to January 15th shall be excluded except by mutual agreement between the employee and the Employer.

Pharmacists shall receive two (2) consecutive days off every two (2) weeks.

(j) Meal Periods

All employees working a shift of five (5) hours or more in a day shall be entitled to an unpaid thirty (30) minute meal period. Meal periods shall be taken between the third (3rd) and fifth (5th) hours of a shift.

(k) Rest Periods

All employees shall have a paid fifteen (15) minute rest period for each four (4) hours of work. In any eight (8) hour day, one (1) rest period shall be before and one (1) after the meal period. Rest periods shall not begin until one (1) hour before or after the meal period or the end of the shift. Employees working in excess of six (6) hours on any shift will be entitled to take two (2) rest periods on each shift.

Cashiers working more than a four (4) hour shift but not more than a six (6) hour shift shall have the right to a fifteen (15) minute unpaid rest period, either with or separate from the existing fifteen (15) minute rest period. The employees will notify store management of their choice to ensure efficient scheduling.

Pharmacists shall remain on the premises during such rest periods but shall not be required to perform any duties except in cases of emergency. Rest periods shall be taken without loss in pay to the employee.

Notwithstanding the conditions set out in sub-sections (h) and (i) of this section, pharmacists shall be paid double time when required to work during a rest period or meal period when no relief pharmacist is available.

(l) Time Cards and Time Clocks

The Employer shall provide either a time clock or time sheet in order to enable employees to record their time for payroll purposes. Employees shall record their own time as they start and finish work and the time they start and finish meal periods. Where time clocks are not used, time is to be recorded in ink (ballpoint pen acceptable). Management agrees to assume its full responsibility in seeing that all employees are compensated for all time worked.

(m) Overtime Pay

All time worked in excess of the basic work week, as defined in paragraphs (a) and (b), or the regular working day scheduled by the Employer, shall be paid at the rate of time and one half (1½) the regular rate. All time in excess of forty-four (44) hours per week shall be paid at the rate of double time. Compensating time off shall not be given in lieu of overtime pay. A part time employee working on more than five (5) days in one (1) week shall be paid at the rate of time and one half (1½) for work performed on the sixth (6th) day. This provision shall not apply in areas where a five and one half (5½) day store operation is in effect.

(n) Overnight Crew

Where an overnight crew is scheduled, 12:01 a.m. to 8:00 a.m., or other mutually agreed shift times, vacancies on the overnight crew shall first be offered to existing employees who have the ability to perform the work by seniority. If there are no qualified applicants for the vacancy,

or there are no applications, junior employees may be assigned to the overnight crew pending new hires specifically for the overnight crew.

Overnight crews shall receive a premium of one dollar (\$1.00) per hour in addition to their regular hourly rate.

(o) Consecutive Days of Work

Where an employee is required to work in excess of five (5) consecutive days without a break in rest days, the employee shall be entitled to time and one half (1-1/2) for time worked on each day in excess of five (5) days until such time as the employee has a break or rest day.

(p) Front Store Manager

One (1) to be appointed in each store except as otherwise agreed.

(q) Pharmacists' Leaves of Absences

Pharmacists shall be entitled to a leave of absence for educational purposes related to pharmacy of up to six (6) days unpaid time off per year if suitable relief is available.

(r) Pharmacists' Licenses

Pharmacists shall be paid for all time spent in classroom and in writing required examination in regard to qualifying for new licenses, as required by the Employer.

The overtime rate shall not apply and the Employer is not required to make dental or pension contributions for this time.

(s) Pharmacists' Continuing Education

Employer agrees to pay eighty percent (80%) of all continuing education tuition fees up four hundred dollars (\$400.00) a year, excluding annual conference. This clause applies to pharmacists who work twenty-four (24) hours per week or more.

(t) Pharmacists' College Fees

Employer agrees to pay fifty percent (50%) of annual renewal of college license fees. This clause applies to pharmacists who work thirty-two (32) hours per week or more.

Section 6 - WAGES

(a) Employees to be covered by Schedule of Wages

The Employer agrees to pay all persons covered by the terms of this Agreement not less than the following schedule of wages during such time as this Agreement is in force. The Employer further agrees that if an employee is receiving a rate in excess of the rate shown in the Collective Agreement, such rate shall not be reduced by reason of the signing of this Agreement.

There shall be a regular pay day at least twice a month and each employee shall be provided with a statement of earnings and deductions for the pay period covered.

(b) Relief Rate

An employee relieving another employee at a higher rate of pay for more than two (2) days in a week shall be paid at the higher rate of pay for all time spent relieving. This does not apply to an employee on a lower progression level relieving an employee at a higher progression level. Relieving for the purposes of this section shall mean performing substantially the same work as performed by the employee who is being relieved.

(c) Minimum Hours of Pay

All employees shall be paid their regular hourly rate for each hour worked except where employed for less than four (4) consecutive hours per day, in which event they shall receive a minimum of four (4) hours pay. An employee who is called for work and upon reporting finds that his or her services are not required shall receive two (2) hours pay.

The above regulations apply to students who work on a day which is not a school day. A student who is called for work on a school day must work a minimum of two (2) hours or be paid for two (2) hours. A student who is called to work on a school day and upon reporting for work finds that his or her services are not required, shall receive two (2) hours pay.

(d) Credit for Previous Experience

All newly hired employees who have previous comparable drug store experience shall be granted credit placement on the pay scale as set forth below:

- a) **Employees shall be provide their previous experience on (or attached to) their employment application form or within six (6) months of their date of hire.**
- b) **If out of the industry for less than one (1) year, they shall be granted a maximum credit of two thousand and eighty (2080) hours;**
- c) **If out of the industry for more than one (1) year, they shall be granted a maximum credit of one thousand and forty-one (1041) hours.**

If the Union has any questions as to the Previous Experience, they shall contact the Employer and review the information provided.

(e) Jury and Witness Pay

An employee summoned to Jury Duty or subpoenaed as a witness shall be paid wages amounting to the difference between the amount paid them for such service and the amount they would have earned had they worked on such days. Employees on Jury Duty or appearing as a witness shall furnish the Employer with such statements of earnings as the Courts may supply or as may be available.

Employees shall return to work within a reasonable period of time. They shall not be required to report if less than two (2) hours of their normal shift remains to be worked. Total hours on Jury Duty or appearing as a subpoenaed witness and actual work on the job in the store in one (1) day shall not exceed eight (8) hours for purposes of establishing the basic work day. Any time worked in the store in excess of the combined total of eight (8) hours shall be considered overtime and paid as such under the contract.

(f) Staff Meetings

Staff meetings, whether in the store or off the premises, shall be considered as time worked and paid for at straight time rates, except dinner meetings at which the attendance is voluntary. Such dinner meetings in excess of three (3) during each contract year shall be considered as time worked and paid for at straight time rates.

(g) Equal Pay for Equal Work

The Employer shall not discriminate between male and female employees by paying a female employee at a rate of pay less than the rate of pay paid to a male employee for the same work performed in the same establishment.

A difference in the rate of pay between a female and a male employee based on any factor other than sex does not constitute a failure to comply with this provision.

(h) Cash Shortages

No employee may be required to make up cash register shortages unless he or she is given the privilege of checking the money and daily receipts upon starting and completing the work shift, and unless the employee has exclusive access to the cash register during the work shift, except as specified below.

No employee may be required to make up register shortages when Management exercises the right to open the register during the employee's work shift, unless the register is opened in the presence of the employee and the employee is given the opportunity to verify all withdrawals and/or deposits.

The employee has the right to be present during cash audits, on paid time, where relief is available.

(i) Unlicensed Pharmacists

Graduate unlicensed pharmacists shall commence employment at the starting rate in effect at the time of his employment with his Employer and shall be entitled to the increments as he has completed the hours required. Upon being duly licensed to practice in British Columbia his rate shall be determined by taking into consideration previous comparable experience.

(j) **Pharmacy Assistants**

Implementation and Retroactivity

(i) **No employee shall have a reduction in pay as a result of the implementation of the new pay scale**

(ii) **Current employees shall be moved onto the pay scale as set out below based on their career hours with the Employer since their date of hire.**

(iii) **Retroactive payments for all hours worked and paid shall be made on a separate paycheque within thirty (30) days of the date of ratification of these recommendations.**

| | Career hours worked with the Employer | Existing 2024 C.B.A. Pay Scale | Pay Scale effective January 1, 2025 [This includes retroactivity to January 1 st , 2025] | Pay Scale effective January 1, 2026 |
|---------------|---------------------------------------|--------------------------------|--|-------------------------------------|
| Step 7 | 6241+ hours | | \$22.60 | \$23.05 |
| Step 6 | 5201-6240 hours | \$21.05 | \$21.26 | \$22.60 |
| Step 5 | 4161-5200 hours | \$18.55 | \$20.31 | \$21.97 |
| Step 4 | 3121-4160 hours | \$18.05 | \$19.78 | \$21.34 |
| Step 3 | 2081-3120 hours | \$17.75 | \$19.52 | \$20.71 |
| Step 2 | 1041-2080 hours | \$17.50 | \$19.25 | \$20.08 |
| Step 1 | 0-1040 hours | \$17.25 | \$19.00 | \$19.45 |

Pharmacy Compounding Premium

A Pharmacy Assist who performs Compounding work during their shift shall receive a premium of two dollars and fifty cents (\$2.50) per hour for all hours worked as a Compounding Technician.

Note:

- (a) Employees shall be provided with a log sheet to allow for the recording of the dates and hours when working as a Compounding Technician. The employee shall submit their log sheets on a monthly basis to the Employer, who shall be responsible for maintaining the log sheets.**
- (b) The Employer shall identify the hours worked and pay received as a Compounding Technician by any employee on their paycheck.**

(k) Compounding Technicians with Over 25,000 hours of Employment

Compounding Technicians who have been employed with Northmount Pharmacy Ltd. for over twenty-five thousand hours shall receive the following general wage increases to their current rate of pay:

- (i) effective January 1, 2025 5.5%
- (ii) effective January 1, 2026 3.5%

(l) **Retroactivity General wage increases for Pharmacy Assistants and Compounding Technicians**

Retroactive date for General Wage Increases

General wage increases shall be effective on January 1st, 2025 and each year thereafter.

Section 7 - VACATIONS

(a) **General Terms**

- (1) Vacation period is defined as period January 1st to October 31st inclusive, unless otherwise mutually agreed to by the Employer and the employee.
- (2) Employees who want their vacation pay prior to going on vacation shall apply in writing four (4) weeks in advance of their scheduled vacation. The amount of vacation pay is to be consistent with the time taken for that vacation period.
- (3) For the purposes of vacation allowance, a full-time employee means an employee who has completed one (1) calendar year's continuous service with the Employer comprising not less than two hundred and twenty-five (225) days of actual work.
- (4) The Employer agrees to post the annual vacation schedule by March 1st of the vacation year. Seniority shall apply in preference for vacations within a store.

Vacation selections shall be verified by the Employer within eight (8) weeks of the vacation schedule being posted.
- (5) Vacation scheduling, once approved by the Employer, shall not be changed except by mutual agreement between the employee and the Employer. Seniority shall apply in preference for vacations within a store.

Vacation selections shall be verified by the Employer within eight (8) weeks of the vacation schedule being posted.
- (6) Where a statutory holiday occurs during an employee's vacation, an extra day's vacation with pay shall be granted if the holiday is one which the employee would have received had he been working. Where an employee receives three (3) weeks' vacation or more with pay and a statutory holiday occurs during the employee's paid vacation, an extra day's pay may be given in lieu of an extra day's vacation with pay if, in the opinion of the Employer, an extra day's vacation with pay will interfere with vacation schedules or hamper operations.
- (7) Time lost because of sickness or accident up to six (6) months absence shall be considered as time worked for purposes of determining the vacation allowance to which a regular full-time employee is entitled. An employee absent due to sickness or accident in excess of six (6) months shall earn time only as it relates to Section 7.

- (8) Where the services of an employee are retained by the purchaser of a business, his or her services (for vacation purposes) shall be deemed to be uninterrupted by the sale or purchase of the business and shall be binding upon the purchaser.
- (9) For the purposes of vacation allowance, "continuous service" shall be deemed to include any period during which an employee served in the armed forces, provided that he or she was an employee of the Employer immediately prior to joining the armed services and resumed employment with the Employer immediately following his or her discharge.
- (10) An employee who is hospitalized or receives day surgery and is under doctor's care shall be entitled to rescheduled vacation. Such vacations shall be subject to availability and not invoke any bumping rights.

(b) Full Time Employees

- (1) All full time employees as defined in Section 7 (a) (3), shall receive vacations with pay, two (2) weeks of which shall be given during the vacation period, according to the following schedule:

| | | |
|---|---|--------------------------|
| After one (1) year continuous service | - | two (2) weeks vacation |
| After three (3) years' continuous service | - | three (3) weeks vacation |
| After eight (8) years' continuous service | - | four (4) weeks vacation |
| After thirteen (13) years' continuous service | - | five (5) weeks vacation |
| After twenty (20) years' continuous service | - | six (6) weeks vacation |

(c) Part Time Employees

All part time employees, with one year continuous service, who have worked for the same Employer and whose employment has not been terminated, shall receive annual vacation allowances and annual unpaid leave as follows: (one thousand eight hundred [1,800] hours equals one year's service for vacation calculation.)

| <u>Accumulative Work (From Last Date of Hire)</u> | <u>% of Previous Year's Wages & Salary</u> | <u>Unpaid Leave of Absence</u> |
|---|--|------------------------------------|
| More than 1 year but less than 5400 hrs. | 4% | two (2) weeks |
| 5400 hrs. or more | 6% | three (3) weeks |
| 5 yrs. continuous service, but less than 5400 hrs. | 6% | three (3) weeks |
| 14,400 hrs. or more | 8% | four (4) weeks |
| 23,400 hrs. or more | 10% | five (5) weeks |
| 36,000 hrs. or more | 12% | six (6) weeks |

(d) Vacation Payout Upon Termination or Retirement

Where the employment of an employee ceases, the Employer shall pay the employee his/her unused vacation pay entitlement as set out in Sections 7 (b) or 7 (c) and include such monies on the employee's last pay. This clause does not apply where an employee resigns his/her employment without providing two (2) weeks' notice to the Employer. In these circumstances, the employee will receive vacation pay in accordance with the Employment Standards Act.

Section 8 - HEALTH AND WELFARE PLAN

The Employer shall make available the following or similar benefits as mutually agreed between the Employer and the Union to eligible regular full time employees (as defined below).

An eligible full time employee shall be one who has three (3) consecutive months current employment at the effective date of the plan except for the Long Term Disability Plan which requires twelve (12) consecutive months of current employment.

A regular full time employee who does not have three (3) months current consecutive full time service at the effective date of the plan, or a new employee, shall be eligible the day following the date their current consecutive full time service reaches three (3) months.

A regular full time employee reduced to part time shall continue to be eligible to participate in the plan.

The Employer shall also make available the benefits to part time employees (except students and persons seventeen (17) years and under) who work an average of thirty-two (32) hours or more per week for a consecutive three (3) month period. If they do not meet this hour requirement for a period of three (3) consecutive months, the Employer may discontinue their eligibility for the plan.

The Employer shall also make available:

- (1) B.C. Medical Plan (M.S.P.)
- (2) Vision care plan
- (3) Prescription Drug Plan
- (4) Extended Health Benefits (E.H.B.)
- (5) Hearing Aid Plan

to employees who work an average of between twenty-four (24) and thirty-two (32) hours per week for a consecutive three month period. If they do not meet this hour requirement for a period of three (3) months, the Employer may discontinue their eligibility for the plan.

The plan shall be paid fifty percent (50%) by the Employer and fifty percent (50%) by the employee, for those employees working more than twenty-four (24) but less than thirty-two (32) hours per week on average.

An employee whose hours are involuntarily reduced to below twenty (20) hours per week shall not be eligible for any benefits under this section.

New employees who are covered by the B.C. Medical Services Plan at the date of their employment can elect to maintain their continuity of coverage to be paid as per subsection (a) below.

Enrollment of group benefits shall be compulsory at the option of the Employer. The Employer, at its option, may require all enrollment cards to be signed within three (3) months from the date that regular full time employment commenced.

If, under exceptional circumstances, an employee does not sign an enrollment card within three (3) months of employment, he or she may be allowed a further month of grace at the option of the Employer. A period of grace longer than one (1) month may be allowed by the Employer, but in such cases a medical examination at the employee's own expense shall be compulsory and a three (3) month penalty period may be imposed.

Effective May 1, 1993, the Employer shall pay seventy-five percent (75%) of the premiums and the employee shall pay twenty-five percent (25%) for these benefits, for those employees working thirty-two (32) hours or more per week on average.

(a) Medical Benefits

The Medical Services Plan of B.C.

(b) Extended Health Benefits

The M.S.A. Extended Health Benefits Plan or its equivalent on the basis of a twenty-five dollar (\$25.00) maximum deductible of such eligible medical expenses to be paid by the member.

The E.H.B. Plan to include no deductible Vision Care (frames and lenses, including contact lenses) on the basis of three hundred dollars (\$300.00) per eligible person every two (2) years, and the E.H.B. Plan to include a no deductible prepaid Prescription Drug Plan.

Effective May 1, 1989, the Employer shall make available a hearing aid plan based on a four hundred dollar (\$400.00) maximum benefit in a five (5) year period.

Dependent coverage shall be available under the Medical Services Plan of B.C. and Extended Health Benefits. A dependent shall be as defined under the Medical Services Plan of B.C. or as may be mutually agreed.

(c) Group Life Insurance

The Employer shall provide Group Life Insurance to eligible employees on the following basis:

| | |
|--|-------------------------|
| Pharmacists | \$40,000 life insurance |
| Front Store Managers | \$30,000 life insurance |
| All other eligible employees (as defined above) | \$15,000 life insurance |

Effective May 1, 1992

| | |
|--|-------------------------|
| Pharmacists | \$50,000 life insurance |
| Front Store Managers | \$40,000 life insurance |
| All other eligible employees (as defined above) | \$25,000 life insurance |

(d) Weekly Indemnity

The Employer shall implement a twenty-six (26) week plan providing seventy-five percent (75%) of an employee's normal wages, paid as follows:

- (1) on the first (1st) day of hospitalization due to non-occupational accident or sickness, or
- (2) on the fourth (4th) day of absence due to non-occupational accident or sickness.

Benefit cheques for Weekly Indemnity shall, upon written request of the employee, be mailed to their home address.

Where an employee submits a claim to the Workers' Compensation Board which may, were it not for the existence of Workers' Compensation, entitle the employee to Weekly Indemnity benefits under this Section and such claim is disputed or delayed by the Workers' Compensation Board, the employee may submit a claim for Weekly Indemnity Benefits. If the Workers' Compensation Board later accepts responsibility for the payment of such disputed or delayed claim, then Weekly Indemnity benefits received are to be reimbursed to the Insurance Carrier upon receipt of payment from Workers' Compensation Board.

(e) Long-Term Disability Plan

The Employer has agreed to establish a L.T.D. Plan for full time employees and employees (except students) who work an average of thirty-two (32) or more hours per week for twelve (12) consecutive months (as set out in this section).

The Plan will provide fifty percent (50%) of salary and will activate when either W.I. or W.C.B. benefits are exhausted.

Effective November 7, 1994, L.T.D. benefit to be fifty percent (50%) of salary for all new claims as per Section (e) above.

Any full-time employee who does not qualify for the "any occupation" designation shall have the right to see an independent third party doctor in order to determine eligibility.

Those full-time employees with three (3) years seniority who do not qualify for the "any occupation" designation shall be entitled to a Company paid retraining program, up to a maximum of \$2,500.00 including appropriate testing for suitable employment alternatives.

(f) Sick Leave Benefits

Full time employees and employees who qualify for benefits in this section as defined in paragraph five (5), shall accumulate credits at the rate of four (4) hours for each full month of employment up to a maximum of one hundred and twenty (120) hours credit. Credits shall accumulate only on full time employment following the completion of a three (3) month full time employment eligibility period.

Sick leave benefits shall not be paid for any absence which is covered by benefits payable under the Weekly Indemnity Insurance Plan. It shall be optional for the employee to apply sick leave benefits to Weekly Indemnity insurance.

Employees, if found abusing this privilege, shall be disciplined by the Employer. In such cases, the Employer may discontinue or reduce the benefit of the employee, or terminate the employee.

The Employer reserves the right to request medical confirmation of illnesses or absences. The Employer agrees to pay the fee for medical reports required by the Employer for Sick Leave or Weekly Indemnity provisions to a maximum of fifty (\$50.00) dollars.

When the schedule cannot be adjusted and where the employee provides the Employer with at least seven (7) days' notice prior to the posting of the schedule, employees may utilize sick leave credits, if such credits exist, for appointments with medical physicians and surgeons

when such appointments cannot be arranged on scheduled time off. The maximum payout of such sick leave shall be two (2) hours.

(g) Sick Leave Payout

Employees who retire on pension or who voluntarily terminate their employment with the Employer, or who are permanently laid off from their employment with the Employer, shall upon termination or retirement be paid any sick leave accumulation they may have to their credit, to a maximum of one hundred and twenty (120) hours credit.

(h) Return to Work After Illness

After absence due to illness or injury, the employee must be returned to his or her job when capable of performing his or her duties.

(i) Funeral Leave

In the event of death in the immediate family of an employee, the employee will be granted leave of absence with pay. The length of such absence shall be at the discretion of the Employer. The term "immediate family" shall mean spouse, common law spouse (including same sex partner), parent, child, brother, sister, mother-in-law, father-in-law, sister-in-law, brother-in-law, grandmother, grandfather, or any relative living in the household of the employee.

It is understood that the minimum leave of absence shall be three (3) days except in the case of a spouse, parent or child the minimum shall be one (1) week. It is further understood that in the case of a part time employee, the compensation shall be at the average hours worked during the preceding four (4) weeks.

(j) Pregnancy Leave

(1) A pregnant employee who requests leave under this subsection is entitled to up to 17 consecutive weeks of unpaid leave, which must be taken during the period that begins

(a) no earlier than 13 weeks before the expected birth date,

and

(b) no later than the actual birth date

and ends no later than 17 weeks after the leave begins.

(1.1) An employee who requests leave under this subsection after giving birth to a child is entitled to up to 17 consecutive weeks of unpaid leave, which must be taken during the period that begins on the date of the birth and ends no later than 17 weeks after that date.

(2) An employee who requests leave under this subsection after the termination of the employee's pregnancy is entitled to up to six (6) consecutive weeks of unpaid leave, which must be taken during the period that begins on the date of the termination of the pregnancy and ends no later than 6 weeks after that date.

(3) An employee who requests leave under this subsection is entitled to up to six (6) additional consecutive weeks of unpaid leave if, for reasons related to the birth or the

termination of the pregnancy, the employee is unable to return to work when the employee leave ends under subsection (1), (1.1) or (2).

- (4) A request for leave must
 - (a) be given in writing to the employer,
 - (b) if the request is made during the pregnancy, be given to the employer at least 4 weeks before the day the employee proposes to begin leave, and
 - (c) if required by the employer, be accompanied by a medical practitioner's or nurse practitioner's certificate stating the expected or actual birth date or the date the pregnancy terminated or stating the reasons for requesting additional leave under subsection (3).
- (5) If an employee on leave under subsection (1) or (1.1) proposes to return to work earlier than 6 weeks after giving birth to the child, the employer may require the employee to give the employer a medical practitioner's or nurse practitioner's certificate stating the employee is able to resume work.

It is understood that if the BC *Employment Standards Act* is amended, the parties agree to adopt the amended Act the date it comes into effect.

(k) Parental Leave

- (1) An employee who requests leave under paragraph (a), (b), or (c) of this subsection is entitled to,
 - (a) for a parent who takes leave under Pregnancy Leave in relation to the birth of the child or children with respect to whom the parental leave is to be taken, up to 61 consecutive weeks of unpaid leave, which must begin, unless the employer and the employee agree otherwise, immediately after the end of the leave taken under the Pregnancy Leave,
 - (b) for a parent, other than an adopting parent who does not take leave under Pregnancy Leave in relation to the birth of the child or children with respect to whom the Parental Leave is to be taken, up to 62 consecutive weeks of unpaid leave, which must begin within 78 weeks after the birth of the child or children,
 - (c) for an adopting parent, up to 62 consecutive weeks of unpaid leave, which must begin within 78 weeks after the child or children are placed with the parent.
- (2) If the child has a physical, psychological or emotional condition requiring an additional period of parental care, an employee who requests leave under this subsection is entitled to up to an additional five (5) consecutive weeks of unpaid leave, beginning immediately after the end of the leave taken under subsection (1).
- (3) A request for leave must (a) be given in writing to the employer, (b) if the request is for leave under subsection (1) (a) or (b), be given to the employer at least 4 weeks before the employee proposes to begin leave, and (c) if required by the employer, be accompanied by a medical practitioner's certificate or other evidence of the employee's entitlement to leave.

- (4) An employee's combined entitlement to leave under Pregnancy Leave and this section is limited to 78 weeks plus any additional leave the employee is entitled to under the Pregnancy Leave section (3) or subsection (2) of this section.

It is understood that if the BC Employment Standards Act is amended, the parties agree to adopt the amended Act the date it comes into effect.

(l) Optional Additional Leave

(Unpaid Supplemental Leave) An employee, upon completion of the Maternity and Parental Leaves as described in Sections (j) and (k), is entitled, upon a four (4) week advance notice, to receive an unpaid leave of absence. This Leave is to be continuous with the Maternity and Parental Leave.

Employees will not accrue any benefits while they are on an extension of the Maternity Leave. If an employee wishes to continue her eligibility for coverage for B.C. Medical Services Plan benefits, Extended Health and Group Life Insurance, the employee shall bear the full cost of the premiums during this Leave. These premiums are to be paid monthly in advance. If an employee opts to continue these benefits, then the three (3) month qualification period will not be required when the employee returns to work. If an employee does not opt to continue these benefits then the employee is to sign a waiver to this effect and the three (3) month qualification period shall apply upon the employee's return to work.

The maximum continuous period of Maternity Leave, Parental Leave and this unpaid supplemental leave shall not exceed one (1) year from the commencement of the Maternity Leave.

(m) Notice required for Maternity, Parental and Supplemental Leave

It is understood and agreed that an employee can give notice of request of all Leaves described in Sections (j), (k), and (l) at one time. Should the employee decide to return to work earlier than the maximum fifty-two (52) week leave, they shall be required to give four (4) weeks' notice of their intention to return to work.

(n) Maintenance of Benefits on W.C.B. and W.I. and L.T.D.

While an employee is absent on W.I. or W.C.B., the Employer agrees to maintain for a period of six (6) months, the following health premiums, providing the employee continues to participate in the cost-sharing of the premiums for these plans. The plans include:

- * B.C. Medical
- * Group Life Insurance
- * Accidental Death & Dismemberment
- * Long Term Disability
- * Prescription Drug Benefit
- * Hearing Aids
- * Vision Care
- * Weekly Indemnity (for W.C.B. only)

For employees who are on Long Term Disability, the Employer agrees to maintain for an additional six (6) months, the following health premiums providing the employee continues to participate in the cost-sharing of the premiums. These include:

- * B.C. Medical
- * Extended Health
- * Prescription Drug Benefit
- * Hearing Aids
- * Vision Care

(o) Domestic Violence Leave

The Employer recognizes that employees sometimes face situations or violence or abuse in their personal lives that may affect their attendance or performance at work. For that reason and upon verification of the situation, the Employer agrees that an employee who is a direct victim of an abusive or violent situation will not be subject to discipline if the absence or performance issue is the result of an abusive or violent situation.

Verified absences, which are not covered by other terms of the collective agreement, will be granted as absent with permission without pay not to exceed five (5) days. Employees shall have the ability to fund these absences through any paid time off they have accumulated under the collective agreement at the time of the absence.

Section 9 - SEXUAL/RACIAL HARASSMENT POLICY

a) Harassment Policy

The Employer agrees to provide and promote a harassment free working environment. It is understood and agreed, that the exercising of normal Management rights shall not be considered as job harassment.

b) Sexual/Racial Harassment

Harassment is defined as "a course of action, comment or conduct that is known or ought reasonably to be known to be unwelcome."

Management and employees cannot harass another employee because of his/her race, sex, ancestry, place of origin, colour, ethnic origin, citizenship, creed, age, record of offenses, marital status, sexual orientation, family status or handicap.

Harassment includes comments or actions that result in, or cause humiliation to another person. Sexual harassment includes unwelcome sexual remarks or gestures, physical contact, leering, sexist jokes causing embarrassment, display of sexually offensive material, unwelcome advances and reprisals because an employee has refused a sexual proposition.

If faced by any form of harassment, the employee

- i) Where possible will clearly tell the person(s) that they do not welcome such harassment and clearly tell the person(s) to stop;
- ii) Must report the matter to their immediate superior or Employer if the harassment continues.
- iii) May report the matter to their Union representative.

Harassment will not be tolerated; such behaviour by any employee may result in immediate termination of employment.

If the issue is not resolved, the employee may refer the issue to the Collective Agreement Grievance Procedure.

Section 10 – UFCW LOCAL 1518 DENTAL PLAN

The Employer agrees to participate in the UFCW Local 1518 Dental Plan. Effective July 3, 1988, the Employer will contribute twenty-nine (29¢) cents per hour for every straight time hour of actual work by employees within the bargaining unit of this Collective Agreement. The Employer further agrees to contribute at the above mentioned rate per hour for paid vacation time during the employee's active employment with the Employer. Such contributions shall not exceed eleven dollars and sixty cents (\$11.60) per week for any one employee. If it is determined by actuarial advice that different contributions are required to maintain benefits under the Plan, then the contributions shall be changed in amounts and on dates determined by such actuarial advice.

The Employer agrees to continue participation in the UFCW Local 1518 Dental Plan save and except dental contributions shall not be made in respect of any employees who are hired after SAR (July 24, 2011) and have not worked 5201 hours or more.

Section 11 – UFCW PENSION PLAN

UFCW Pension Plan contributions shall be maintained at eighty-eight (88) cents per hour, not to exceed seven dollars and four cents (\$7.04) per day or thirty-five dollars and twenty cents (\$35.20) per week.

The contributions shall be accompanied by a written statement showing the hours for each employee. In addition, the Employer agrees to pay interest on all such contributions which are not postmarked or deposited within thirty (30) days of the last day of the contribution period, at the rate of seven percent (7%) per annum from the last day of the period. Each contribution period shall comprise not less than four (4) nor more than five (5) weeks.

Changes to the UFCW Pension Plan contributions shall be subject to negotiations between the parties, as part of the process for the renewal of the Agreement.

The Employer and the Union agree to the original method of selection of Employer and Union Trustees to administer the plan. It is agreed that the terms of the plan and its administration shall be entirely the responsibility of these original Trustees or their valid replacements, provided that the plan is administered consistently with this Collective Agreement, subject to any applicable government law or regulation and with the intention of meeting all of the requirements for continued registration under the Income Tax Act of Canada. Subject to the foregoing, the Employer and the Union agree to be bound by the actions taken by the Employer and Union Trustees under the plan.

Section 12 - NOTICE REQUIRED OR PAY IN LIEU OF NOTICE IN CASES OF DISMISSAL

Employees who have six (6) months but less than two (2) years of service shall receive two (2) weeks' notice or two (2) weeks' pay in lieu of notice.

Thereafter, employees shall be entitled to an additional week's notice or pay in lieu of notice for each year of service up to a maximum of eight (8) weeks' notice or eight (8) weeks' pay in lieu thereof.

- (1) Monies paid to employees under this section shall be deducted from the amount of severance pay an employee is entitled to under Section 13 - Severance Pay.
- (2) This section shall not apply:
 - To layoffs related to labour disputes.
 - Where an employee is temporarily laid off which is defined as a period not exceeding thirteen (13) weeks in duration.
 - Where an employee is discharged for just cause or resigns.
 - Where an employee has been offered and who has refused reasonable alternative employment by another Drug Store owned and operated by the Employer.

Section 13 - SENIORITY

(a) Seniority - Definition

Seniority shall mean length of continuous service with the Employer including a required probationary period of four (4) months.

It is understood and agreed that, upon request of the Employer to the Union, a thirty (30) day extension of the probationary period will be granted providing that the Union, the Employer and the employee in question meet to discuss the reasons for the requested extension.

(b) Continuous Service

Unless fitness and ability of an employee is greater than other employees involved, length of continuous service with the Employer shall govern in cases of layoffs and rehire. Regular full time employees reduced to a part time basis shall be offered available work in accordance with the above procedure. The foregoing provisions do not apply to employees hired to work on relief staff or replace employees who are absent due to vacations, sickness, accident or other leaves of absence.

(c) Layoff and Recall

Employees laid off in accordance with the above provisions by the Employer shall be recalled to work in order of length of service with the Employer, provided:

- (1) No more than six (6) months has elapsed since the last day worked by the employee, and in the case of employees with two (2) or more years of seniority, no more than twelve (12) months has elapsed, and
- (2) The employee reports for duty within twenty-four (24) hours from time of recall, and
- (3) The employee is capable of performing the work.

Employees rehired within six (6) months of their layoff shall retain their previous length of service for purposes of this section.

(d) Probationary Period

Notwithstanding anything contained to the contrary in this Agreement, it is mutually agreed that all employees are hired on probation, the probationary period to continue for four (4) months during which time they are to be considered temporary workers and during this period no seniority rights will be recognized. Upon the completion of the probationary period the

employees shall be regarded as regular employees and shall be entitled to seniority dating from the date on which they entered the employment of the Employer.

(e) Reduction and Increase of Hours

Preference in available hours of work in a store shall be given to senior employees, providing the employee has the ability to perform the work.

Seniority shall mean length of continuous service with the Employer.

It is understood that an employee shall assume their responsibility in notifying or in reporting any violation of the seniority clause in the allocation of hours at the earliest possible time. Any monetary adjustment or compensation arising from incorrect scheduling shall not be paid retroactively for a period of more than two (2) weeks from the date the Grievance was first lodged.

(f) Seniority Lists

The Employer agrees to post, semi-annually, a seniority list containing the names and start dates of all employees in the store.

(g) Reduction of Hours

The Employer shall not reduce the weekly hours of work of an employee for the purpose of replacing such hours with another employee at a lower hourly rate of pay.

(h) Restriction of Availability

A part time employee who works less than the basic work week and restricts his or her availability shall sign a form so advising the Employer. One copy of the form is to be mailed to the Union by the Employer. Such employees shall forfeit their right to claim any hours in excess of the number of hours to which they have restricted themselves. When reductions in hours occur, the junior employee, whether or not he or she is of restricted status, shall be reduced first. If an employee wishes to end his or her restricted status, the employee shall so advise the Employer in writing. This written advice is to be presented to the Employer at least one (1) week prior to the posting of the work schedule as set out in Section 5(e) of this Collective Agreement. The employee's full seniority rights shall be reinstated to date of hire from the date he or she advises the Employer of his or her full availability. An employee shall not be entitled to fill out a form as outlined above more than once per year unless otherwise mutually agreed. The Employer will endeavour to schedule restricted employees in full eight (8) hour shifts.

Effective October 13, 1986, employees shall not be permitted to restrict their availability below twelve (12) hours per week except for health reasons supported by a letter from a doctor, or unless mutually agreed between the Employer and the employee.

A full time employee who reverts to part time status at his or her own request shall be considered to have restricted his or her availability and the foregoing shall apply.

(i) Student Seniority

Any student working in the store at the date of ratification shall be moved into their classification by seniority as part-time employees, subject to the following:

- (1) Students regularly attending classes at an authorized educational institution shall be considered to have restricted their availability.
- (2) The parties agree that employees who take one or two classes per week shall not be considered as students for restriction purposes.
- (3) Students that have restricted their availability shall be scheduled by seniority by classification within their restriction.
- (4) Students shall inform the Employer, using the restriction form, when it is established that they have ceased being a student and will not be resuming their studies in the next semester or school term.
- (5) Employees reverting to student status shall notify the employer, using the restriction form, when it is established that they will attend classes.
- (6) Students may not change their restriction of availability more than twice a calendar year.
- (7) It is understood that students shall not be available for certain shifts.

(j) Protection of Student Seniority

Students shall have seniority over junior part-time employees up to a maximum of sixteen (16) hours per week. The purpose of this clause is to provide for the protection of student hours from Junior nonstudents and is in no way meant to limit the maximum amount of hours that can be worked by students.

In cases of a reduction or increase in available hours, it shall be based upon their date of hire for both students and other employees.

(k) Job Posting

All full time and part time jobs that become available shall be posted in the store for a period of ten (10) days.

1. Current employees of the Employer shall be eligible to apply for the vacant position.
2. Should no current employee make application for a full time position (32 hours or more), then the vacant position shall be posted in all B.C. stores covered by the current Collective Bargaining Agreement.
3. Where ability is relatively equal seniority shall be the determining factor.
4. The Employer shall provide a sixty (60) day training period to allow the employee to properly perform the new job functions.
5. Should either the employee or the Employer decide that they cannot satisfactorily perform the job required, the employee shall be returned to their former position at the appropriate wage rate with no loss of seniority or benefits. This clause does not apply to those employees making application under No. 2. above.
6. The positions of Front Store Manager and Compounding Technician shall be exempt from this process.

7. The following pre-requisites shall be required of those employees applying for a posting to work in the classifications of Cosmetic Manager, Cosmetician or Pharmacy Assistant.

| <u>CLASSIFICATION</u> | <u>PRE-REQUISITE</u> |
|-----------------------|--|
| Cosmetic Manager | Certified Beauty Advisor designation (CBA) |
| Cosmetician | CBA designation |
| Pharmacy Assistant | Accredited Pharmacy Assistant (A.P.A.) |

Course materials shall be provided, upon request to any employee within 14 days of the request.

Employees shall be entitled to write the final exam for these courses in cases where they have had practical "on the job" experience in the classification concerned.

Should access to the course materials and/or preceptors be limited, seniority shall prevail in determining the order in which employees are accommodated.

Section 14 - SEVERANCE PAY

- (a) In the event there is a permanent closure or sale or transfer of ownership of the store or part thereof, causing a regular full time employee to lose his or her employment, the Employer hereby agrees to pay such an employee severance pay at his or her regular rate of pay according to the following schedule:

| <u>Full Time Consecutive Service</u> | - | <u>Severance Pay</u> |
|--------------------------------------|---|--|
| Up to two (2) years | - | One (1) week |
| Over two (2) years | - | One (1) week's pay for every year of full time service to a maximum of twenty (20) weeks |

- (b) This clause does not apply to a temporary layoff, full time employees who accept other full time or part time employment with the Employer, or to regular full time employees who lose employment and are reinstated within thirty (30) days to a full time status.
- (c) The Employer's obligation to the employee under the severance pay clause shall cease in the event that the affected employee refuses to accept employment in another Shoppers Drug Mart Store.
- (d) Severance pay will go back to February 19, 1971, or the date the employee commenced employment, whichever is later.

Section 15 - GRIEVANCE PROCEDURE

- (a) **Grievance – Definition**

Any complaint, disagreement or difference of opinion between the parties hereto concerning the interpretation, application, operation or any alleged violation of the terms and provisions of this Agreement shall be considered a grievance.

An earnest effort shall be made to settle all questions or complaints or grievances as promptly as possible.

(b) Informal Stage

Prior to the "Presentation of Grievance" stage, any employee(s) having issue(s) at work are encouraged by the Parties to discuss their concern(s) with the Front Store Manager at the shop level, provided they are comfortable in doing so, in an attempt to reach a resolution. It is the employee's right to include a shop steward in the discussion.

The Employer is committed to attempting to resolve concerns amicably at the earliest possible opportunity.

The 'Front Store Manager' shall meet as soon as is practical within ten (10) days and shall earnestly endeavor in good faith to settle the issue or concern to the member's satisfaction. The Front Store Manager and the employee(s) involved shall ensure that confidentiality within the Pharmacy, pertaining to all matters discussed in the "Informal Stage" shall be handled in a professional manner, and that confidentiality shall be maintained there.

The 'Front Store Manager' shall reply to the employee(s) involved, within seven (7) days following the meeting. If a satisfactory settlement cannot be reached, or if the 'Front Store Manager' is unable to meet within ten (10) days with the employee then this step shall be considered exhausted.

Any Employee who may feel uncomfortable in meeting with the "Front Store Manager" can proceed with contacting the Union Representative directly and may proceed to Section 15 (c).

(c) Presentation of Grievance Stage

Grievances (individual, group, or policy) shall be presented in writing to a 'Designate of Management', (defined as any of the Owners of the Company) and shall clearly set forth the grievance and the contentions of the aggrieved party, following which the Union representative and the Employer representative or representatives shall meet and in good faith, shall earnestly endeavour to settle the grievance submitted. If a satisfactory settlement cannot be reached or if the party on whom the grievance has been served fails to meet the other within fourteen 14 days of receiving the written grievance, either party may, by written notice served upon the other, require submission of the grievance to a Board of Arbitration, such Board to be established in the manner provided in Section 16 of this Agreement.

(d) Grievances involving Dismissal or Layoff

Grievances involving the dismissal or layoff of an employee must be submitted to the Employer within ten (10) working days from the date of dismissal or layoff or be waived by the aggrieved party, provided notice has been given as required under Section 12. It is understood and agreed that such grievances shall not be subject to the informal stage outlined in (b) above.

(e) **Wrongful Dismissal**

Any employee alleging wrongful dismissal may place his allegation before the Union representative and, if the Union representative considers that the objection of the employee has merit, the dismissal shall become a grievance and be subject to the grievance procedure as established by this Agreement.

(f) **Time Limits**

Grievances involving a dispute pertaining to the allocation of hours by seniority: It is understood that an employee shall assume their responsibility in notifying or in reporting any violation of the seniority Clause in the allocation of hours at the earliest possible time. Any monetary adjustment or compensation arising from incorrect scheduling shall not be paid retroactively for a period more than two (2) weeks from the Grievance was first lodged'.

Section 16 - BOARD OF ARBITRATION

- (a) The Board of Arbitration shall be composed of three (3) members and shall be established as follows:

Within ten (10) working days (excluding Sundays and holidays) following receipt of such notice, the Employer and the Union shall each select a representative to serve on the Board of Arbitration. The representative of the Employer and the representative of the Union shall, within five (5) days (excluding Sundays and holidays) after they have both been selected, choose an additional member to act as Chairman. In the event of failure of the nominees of the Union and the Employer to agree upon a Chairman within the five (5) day period specified, the Minister of Labour of British Columbia shall be immediately requested to name a third member who shall act as Chairman of the Board of Arbitration.

Within five (5) days of the appointment of the impartial Chairman, the Board of Arbitration shall sit to consider the matter in dispute and shall render a decision within fourteen (14) days after its first session. It is understood and agreed that the time limits as set forth herein may be altered by mutual agreement between the Employer and the Union.

No person shall serve on a Board of Arbitration who is involved or directly interested in the controversy under consideration. Grievances submitted to an Arbitration Board shall be in writing and shall clearly specify the nature of the issue.

In reaching its decision, the Board of Arbitration shall be governed by the provisions of this Agreement. The Board of Arbitration shall not be vested with the power to change, modify or alter this Agreement in any of its parts, but may, however, interpret its provisions. The expense of the impartial Chairman shall be borne equally by the Employer and the Union unless otherwise provided by law.

The findings and decision of the Board of Arbitration shall be binding and enforceable on all parties. A decision of a majority of the Board of Arbitration shall be deemed to be a decision of the Board.

- (b) In the case of dismissal of an employee, the Employer agrees to waive the normal arbitration procedure and the matter shall be heard by a sole arbitrator, within thirty (30) days of the notice to proceed to arbitration having been received by the Employer. This thirty (30) day period may be extended by mutual agreement of the Union and the Employer. A final and

binding decision will be handed down within thirty (30) days of the Expedited Arbitration case being held.

In reaching its decision, the Arbitrator shall be governed by the provisions of this Agreement. The Arbitrator shall not be vested with the power to change, modify or alter this Agreement in any of its parts, but may, however, interpret its provisions. The expense of the Arbitrator shall be borne equally by the Employer and the Union unless otherwise provided by law.

The findings and decision of the Arbitrator shall be binding and enforceable on all parties.

The Arbitrator shall be an Arbitrator mutually agreed to by the Union and the Employer.

- (c) In the case of discharge which the Board of Arbitration has determined to have been for an improper cause, the Board may order the reinstatement of the employee and may award him or her full or part back pay.

Section 17 - UNION'S RECOGNITION OF MANAGEMENT'S RIGHTS

The Union agrees that the Employer has the sole right to plan, direct and control store operations, direct the working force, discharge employees for just cause and control any other matter requiring judgment as to the competency of employees.

The parties agree that the foregoing enumeration of management's rights shall not be deemed to exclude other recognized functions of management not specifically covered by this Agreement. The Employer, therefore, retains all rights not otherwise covered in this Agreement.

The exercise of the foregoing rights shall in no way alter any of the provisions of this Agreement.

Section 18 - MISCELLANEOUS

- (a) Maintenance of Adequate Heating and Cooling Facilities

The Employer agrees to maintain adequate heating and cooling facilities in each store.

- (b) Union Decal

The Employer agrees to display the official Union decal of the United Food & Commercial Workers International Union in a location where it can be seen by customers.

- (c) Bulletin Boards

Bulletin boards will be supplied by the Union and will be placed in lunchrooms or other areas in the store as mutually agreed.

Bulletins authorized by the Union concerning the following may be posted by a person so authorized by the Union:

1. Meeting Notices
2. Dental Plan information
3. Pension Plan information
4. Safety information
5. Contract information

and any other items as mutually agreed between the Employer and the Union.

(d) Travelling Time and Fuel

All time spent travelling on behalf of the Employer will be paid at the appropriate rate in the Collective Bargaining Agreement.

The per kilometer rate will be twenty-five cents (25¢).

No one shall suffer a reduction in their current kilometer rate as a result of the newly negotiated rate.

(e) Wearing Apparel

The Employer will supply smocks, uniforms, dresses or other wearing apparel required on the job, to be laundered by the Employer.

Special clothing to be supplied by the Employer where required. Members shall be permitted to wear sweaters, providing they are acceptable to the Employer.

(f) Charitable Donations

Employee donations to charity funds shall be on a strictly voluntary basis.

(g) Liability Insurance

The Employer shall continue its present policy of providing adequate liability insurance, the premiums for same to be paid by the Employer.

(h) No Discrimination for Union Activity

No employee shall be discharged or discriminated against for any lawful union activity, or for serving on a Union Committee outside of business hours, or for reporting to the Union the violation of any provision of this Agreement.

(i) Security Interviews

Employees shall have the right to have another employee of their choice, working in the store at the time of the interview, in attendance at any interviews by security agents of the Employer.

(j) Employee's Personnel File

A copy of formal discipline report to be entered on an employee's file will be given to the employee. The employee will be required to sign Management's copy. Such signature will indicate receipt of formal reprimand only. It is understood that any disciplinary record on file at the time of implementing the above will not be invalid because the employee does not have a copy.

Subject to giving the Employer reasonable advance notice, employees shall have access to their personnel file.

(k) Allegation of Deliberate Coercion or Intimidation

If an employee walks off the job and alleges management has deliberately coerced or intimidated him or her into doing so, the matter shall be considered under the grievance procedure and, if such allegations are proved to be true, then the employee shall be

considered not to have resigned. Such grievances must be filed no later than five (5) days after the incident that gave rise to the situation.

This is not to be construed to restrict management personnel from reprimanding an employee as required by his position to maintain the proper operation of the store.

(l) Leaves of Absence

All employees shall be entitled to an unpaid leave of absence of up to twelve (12) months once every three (3) years.

Leaves of absence above shall not be unreasonably withheld.

Employees returning to work prior to the expiration of their approved leave must provide the Employer with notes in writing and if accepted, will be scheduled as per the scheduling cycle in 5(e) of the Collective Agreement.

It is understood that this leave of absence will not be used continuously with any other leave of absence provided under the terms of this Collective Agreement.

It is further agreed that a maximum of one (1) employee may be granted a leave of absence at any one time, except by agreement of the Employer. While on leave, the employee shall not take employment in any competitive business.

An employee's rate of pay will be protected while on approved leave of absence until the employee's return to work.

Seniority shall be maintained while on approved leaves of absence.

(m) Educational Leave

Employees with four (4) years or more of continuous service with the Employer shall be entitled to an educational leave of absence for up to one (1) year without gain or loss of seniority as of the time the employee leaves.

The following terms and conditions shall apply to such leaves:

- (1) One (1) employee per store at any one time shall be eligible for educational leave. Seniority shall be the determining factor in scheduling the leave.
- (2) Written application thirty (30) days in advance for the leave shall be given to the Employer. Notification by the Employer of the person going on leave shall be provided to the store, Union and the employee involved.
- (3) Such leave will be granted on a one time only basis per employee.
- (4) The employee must be attending an accredited educational institution. The parties reserve the right to discuss and resolve the application of this in any particular case.
- (5) While on leave the employee shall not take employment with any competitor. (Violation of this provision may result in termination.)

- (6) It is understood a person on leave could be offered minimal part time work with the Employer without seniority or rights to such work, for the duration of the leave.
- (7) The period of time off will not count towards time worked for vacation entitlement.
- (8) One month's notice of return to work must be given to the Employer.
- (9) During the period of such leave, the employee will be allowed to self pay their pre-leave benefit status for M.S.P., Extended Health Benefits, including Vision Care and Prescription Drug Plan, and Life Insurance in advance by quarterly installments, provided that the educational leave is taken in British Columbia. Educational leaves in other than B.C. shall be dealt with on an individual basis.

The parties desire to have this new provision complied with in spirit and intent. Any abuse, violations or conflicts arising from it will be discussed between the parties before any action is taken.

(n) Sale or Closure of Store

In the event of sale or closure of an employee's store, employees affected shall have first right of hire at other Northmount Pharmacy Ltd. stores covered by this Collective Agreement, subject to the following provisions:

- (1) Employees shall be hired by seniority.
- (2) Employees shall be subject to probationary period.
- (3) The employee's rights shall cease when:
 - (a) the employee refuses re-employment.
 - (b) after expiration of a one (1) year period after the closing of their store.

(o) Health & Safety Committee

The Employer agrees to establish and maintain a Health and Safety Committee in the store. The Committee shall continue to function in accordance with current WCB Health and Safety Regulation. The store shall have a four (4) person Health and Safety Committee. Two (2) of these members must be worker representatives, selected by the Union.

The Committee shall meet once (1X) per month in order to discuss any issues regarding employee health and safety, and shall identify potential health and safety risks, institute means of improving the level of health and safety of the employees and obtain information from the Employer or other persons respecting safety experience and work practices and standards of the Employer. The Union and the Employer are committed to satisfactorily dealing with all issues brought forward by this joint committee. Sufficient time and resources must be provided during scheduled working hours to all committee members in order to carry out these duties.

The Employer has the primary responsibility for ensuring that safe conditions prevail within the workplace, to take appropriate and effective measures, both preventative and corrective, to protect the health and safety of employees.

This will include, but is not limited to, providing the Union with the details of the Employer's Violence in the Workplace "Prevention and Response Program". The Union will be provided with applicable incident reports and recommendations flowing from any incident.

Meeting time is to be paid at the straight time rate.

(p) Deliveries and Bank Deposits

It shall be voluntary for employees to make bank deposits and/or deliver prescription drugs on behalf of the Employer.

(q) Anti-Fatigue Mats

The Employer will ensure anti-fatigue mats are provided at all workstations. The Employer will ensure the anti-fatigue mats are replaced, as necessary.

(r) **Update Contact Information – Provided to Union Office:**

The Employer agrees to provide the Union with updated contact information (provided the employee has provided the information to the employer) which shall include the following:

- **Employee's First Name and Last Name**
- **Employee's Social Insurance Number**
- **Employee's payroll number**
- **Employee's Current Hourly rate of pay**
- **Employee's Mailing address and postal code**
- **Employee's Cell Phone Number**
- **Employee's Email address**

This shall be provided to the Union annually by January 30th of each year.

The information shall be forwarded to the UFCW 1518 union offices via email at Reception@ufcw1518.com.

Section 19 - TIME OFF FOR UNION BUSINESS - STORE VISITS

(a) Time Off for Union Business

The Employer agrees that employees chosen for such purposes shall be given time off without pay in order to attend Union Conventions or participate in negotiations involving the Employer. The number of employees in excess of one (1) granted leave of absence for these purposes shall be determined by mutual agreement. The Union shall notify the Employer at least one (1) week in advance of the commencement of all such leaves of absence.

The Employer will bill the Union and the Union will reimburse the Employer for wages paid to the employee and contributions made on the employee's behalf during such absence.

(b) Extended Time Off for Union Business

Upon at least one (1) week's prior notice by the Union, the Employer agrees to grant one (1) employee a one (1) month leave of absence without pay to attend to Union business. It is

further agreed such leave of absence may be renewable from month to month by mutual agreement of the Employer and the Union.

(c) Store Visits of Union Representatives

Duly authorized full time representatives of the Union shall be entitled to visit the store for the purposes of observing working conditions, interviewing members, unsigned employees, and to ensure that the terms of the Collective Agreement are being implemented.

The interview of an employee by a Union representative shall be permitted after notifying the Employer, or whoever is in charge, and shall be:

- (1) Carried on in a place in the store designated by management.
- (2) Held whenever possible during the lunch period; however if this is not practical,
- (3) During regular working hours. Time taken for such an interview in excess of five (5) minutes shall not be on Employer time, unless with the approval of management.
- (4) Held at such times as will not interfere with service to the public.

Union Representatives shall be permitted to check employee time records, including work schedules, and in the event of any discrepancies, they shall be presented under Section 15 of this Agreement. It is understood the Union Representative may attempt to resolve problems through the Employer prior to implementation of Section 15.

(d) Shop Stewards Recognition

It is recognized that Shop Stewards may be elected or appointed by the Union from time to time and the Employer will be kept informed by the Union of such appointments or elections.

The Employer agrees to recognize up to two (2) Shop Stewards and one (1) Alternate Shop Steward for the purpose of overseeing the terms of the Collective Agreement being implemented and for the purpose of presenting complaints and grievances to designated management of the store.

The Shop Steward and, in the absence of the Shop Steward, another member of the Bargaining Unit of the employee's choice shall be present when a member of the Bargaining Unit:

- (i) is given a reprimand which is to be entered on the employee's personnel file.
- (ii) is suspended or discharged.

When a Shop Steward is investigating a grievance or a complaint on Company time, the Steward must first obtain permission from his/her immediate Supervisor or the Employer. Such permission will not be unreasonably denied.

Prior to the filing of a grievance, the parties shall endeavour to informally resolve the issue(s).

The purpose of this Section is to encourage harmonious resolution of all complaints and alleged violations of this Collective Bargaining Agreement.

Section 20 - PHARMACISTS' DUTIES

The duties of a pharmacist as contained herein shall not be inconsistent with those duties imposed upon him or her by the Statutes of this Province by reason of his or her being a graduate licensed pharmacist.

Without limiting the generality of the foregoing, the minimum duties of the pharmacist shall include:

- (a) receipt of prescription from a prescriber.
- (b) interpretation and identification of a prescription.
- (c) counselling of all prescriptions.
- (d) appropriate counselling of nonprescription medications.
- (e) supervising the compounding and dispensing of prescription.
- (f) final check of prescription.
- (g) consult with prescriber and/or other pharmacists.
- (h) supervision of the sale of OTC's, Non Public Access drugs, poisons and bulk drugs, and any other items requiring the supervision of a pharmacist by law.
- (i) providing prescription copies.

Nothing contained herein, however, shall prevent a pharmacist from assigning (where at law he is able to assign) these duties to another employee of the Employer.

When a pharmacist assigns duties, as permitted by law, to another employee of the Employer, such person shall be subject to the direct supervision and control of the pharmacist in carrying out such duties. The number of such employees working under the supervision of a pharmacist shall not exceed one (1) at any given time.

Section 21 - EXPIRATION AND RENEWAL

This Agreement shall be for the period from and including **January 1, 2025**, to and including **December 31, 2026**, and from year to year thereafter, subject to the right of either party to the Agreement, within four (4) months immediately preceding **December 31, 2026**, or any subsequent anniversary date thereafter to:

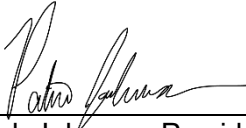
- (a) terminate this Agreement, in writing, effective **December 31, 2026**, or any subsequent anniversary thereof,
- (b) require the other party to this Agreement, in writing, to commence collective bargaining to conclude a revision or renewal of this Agreement.

Should either party give notice pursuant to (b) above, this Agreement shall thereafter continue in full force and effect and neither party shall make any change in the terms of the said Agreement, or increase or decrease the rate of pay of any employee for whom collective bargaining is being conducted, or alter any other term or condition of employment until:

- (1) The Union gives notice of strike in compliance with the Labour Code of British Columbia, or
- (2) The Employer gives notice of lockout in compliance with the Labour Code of British Columbia.

Signed this 28th day of January, 2026.

FOR THE UNION
UNITED FOOD AND COMMERCIAL
WORKERS, LOCAL 1518



Patrick Johnson, President

FOR THE EMPLOYER
NORTHMOUNT PHARMACY LTD.

Grant Forsyth

Grant Forsyth (Jan 28, 2026 11:11:02 PST)

Grant Forsyth, Managing Partner

LETTER OF UNDERSTANDING #3

BY AND BETWEEN: **NORTHMOUNT PHARMACY LTD.**

AND: **UNITED FOOD AND COMMERCIAL WORKERS UNION,
LOCAL 1518**

Re: Long-Term Disability Denials

In any case where the Employer believes an employee was wrongfully denied Long-Term Disability Benefits under Section 8 (e), the Employer will use its best efforts to persuade the insurer to reverse its decision.

SIGNED THIS _____ DAY OF _____, _____.

RENEWED THIS 9th DAY OF SEPTEMBER, 2014.

RENEWED THIS 16th DAY OF DECEMBER, 2021.

RENEWED THIS 5th DAY OF November, 2024.

FOR THE UNION
UNITED FOOD AND COMMERCIAL
WORKERS, LOCAL 1518



Patrick Johnson, President

FOR THE EMPLOYER
NORTHMOUNT PHARMACY LTD.

Grant Forsyth

Grant Forsyth (Jan 28, 2026 11:11:02 PST)

Grant Forsyth, Managing Partner

LETTER OF UNDERSTANDING #4

BY AND BETWEEN: NORTHMOUNT PHARMACY LTD.

**AND: UNITED FOOD AND COMMERCIAL WORKERS UNION, LOCAL
1518**

Re: Noise Levels, Compounding Room

The Employer shall have noise levels in Compounding Room monitored and ensure noise exposure levels in Pharmacy and compounding room do not exceed limit prescribed in OHSR (Part 7) standards.

Ensure noise measurement is done as required in accordance with OHSR (Part 7) standards.


Ensure hearing protection is provided in accordance with OHSR (Part 7) standards.

SIGNED THIS 9th DAY OF SEPTEMBER, 2014.

RENEWED AS AMENDED THIS 16th DAY OF DECEMBER, 2021.

RENEWED THIS 5th DAY OF November, 2024.

FOR THE UNION
UNITED FOOD AND COMMERCIAL
WORKERS, LOCAL 1518



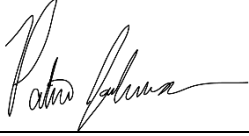
Patrick Johnson, President

FOR THE EMPLOYER
NORTHMOUNT PHARMACY LTD.



Grant Forsyth, Managing Partner

FOR THE UNION
UNITED FOOD AND COMMERCIAL
WORKERS, LOCAL 1518



Patrick Johnson, President

FOR THE EMPLOYER
NORTHMOUNT PHARMACY LTD.

Grant Forsyth

Grant Forsyth (Jan 28, 2026 11:11:02 PST)

Grant Forsyth, Managing Partner

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